



CT scans, MRI scans, MRA scans, PET scans, and Nuclear Cardiology studies.

In order to be eligible for coverage, Blue Shield of California requires that the following radiological exams receive authorization from National Imaging Associates (NIA): CT scans, MRI scans, MRA scans, PET scans, and Nuclear Cardiology studies. It is highly recommended that authorization for these types of radiological exams be obtained before the exam is performed.

Requesting Authorization Before the Radiological Exam has been Performed

To request authorization before the radiological exam has been performed, send the request for the exam along with all supporting clinical documentation to one of the following:

- Via RadMD web site
- Via fax to 800-784-6864
- Via telephone to 877-642-0522

Requesting Authorization After the Radiological Exam has been Performed

To request authorization after the radiological exam has been performed, send the request for the exam along with all supporting clinical documentation to one of the following:

- Via fax to 800-784-6864
- Via telephone to 877-642-0522

Requests for Re-reviews Because of New or Additional Clinical Information

If NIA has denied the initial request for authorization of the radiological exam and there is new or additional clinical information that was not reviewed by NIA, then re-submit the request for the exam along with the new or addition clinical information to one of the following:

- Via fax to 800-784-6864
- Via telephone to 877-642-0522
- Mailed directly to National Imaging Associates, Inc., at:

National Imaging Associates, Inc.
Attention: Clinical Department
4129 East Van Buren, Suite 150
Phoenix, AZ 85008

Appeal to Blue Shield of California

If NIA has denied the request for authorization of the radiological exam the denial can be appealed to Blue Shield of California. If the request was denied and there is new or additional clinical information, then please see the above section on "**Requests for Re-Reviews Because of New or Additional Clinical Information**". If there is **not** any new or additional clinical information, and you still believe that the radiological exam is medically necessary; then you can appeal the denial of authorization to Blue Shield of California. Send the request for an appeal with all of the relevant information and clinical records in writing to:

Blue Shield Initial Dispute Resolution Office
P.O. Box 272620
Chico, CA 95927-2620