

RadMD Makes Things Easy...for You

RadMD is a user-friendly, real-time tool offered by National Imaging Associates, Inc. (NIA) that provides you with instant access to the authorization and supporting information you need, in an easily accessible Internet format. Whether submitting imaging exam requests, radiation treatment requests or checking the status of requests, you will find RadMD to be an efficient, easy-to-navigate resource.

Benefits of RadMD Access

Providers can access a range of online tools and information on the www.RadMD.com website:

- Secure access to protect your data and your patients' personal health information.
- Up-to-the-hour authorization information, including:
 - Date request initiated
 - Date request approved
 - Authorization validity period
 - Valid billing codes (CPT®), and more.
- NIA's evidence-based clinical review criteria, our *Diagnostic Imaging and Radiation Treatment Guidelines*.
- NIA's provider newsletter.
- Technical support available if you have questions.

Plus, **ordering and rendering physicians** can access a number of key tools:

- Straightforward instructions for submitting requests, including the ability to submit multiple requests in the same online session.
- NIA's provider newsletter.
- Appropriate ICD-9 code lookup.
- Continuous updates on authorization status, which reduces time spent on the phone with NIA.
- Fast authorization decisions available to you online.
- Ease of searching for and selecting convenient imaging and radiation treatment facilities.

Additionally, **imaging and radiation treatment facilities** benefit from being able to quickly view the approved authorizations for their patients, facilitating prompt service for patients.

Log On!

To get started, simply go to www.RadMD.com, click the *New User* button and set up a unique username/account ID and password for each individual user in your office or facility. Your RadMD login information should not be shared. This further protects members' personal health information. For assistance or technical support, please contact RadMDSupport@MagellanHealth.com or call 1-877-80-RadMD (1-877-807-2363). RadMD is available for

authorizations during the hours of **5 a.m. to midnight EST Sunday through Friday, and 8 a.m. to 1 p.m. EST on Saturday.**

RadMD is designed to make things easy for you, so please log on to quickly access the clinical authorization information you need.

National Imaging Associates, Inc. is an affiliate of Magellan Health Services. RadMD is a website application of NIA.



**For Radiation
Oncology Providers**

