



1-877-552-4642

1441 Main Street Columbia, SC 29201 • 866-433-6041 (TTY 866-912-3609) www.absolutetotalcare.com

Insert date

<Recipient Name>
<Recipient Company>
<Company Address>
<Company Address>

Dear Managed Care Director,

In keeping with our commitment of promoting continuous quality improvement for services provided to Absolute Total Care members, Absolute Total Care has entered into an agreement with National Imaging Associates, Inc. (NIA), an affiliate of Magellan Health Services, to implement a radiology benefit management program. This program includes the management and prior authorization of non-emergent, advanced, outpatient radiology services. This program is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

Under terms of the agreement between Absolute Total Care and NIA, Absolute Total Care will oversee the NIA program and continue to be responsible for claims adjudication. NIA will manage non-emergent outpatient imaging/ radiology services through contractual relationships with free-standing facilities and for those services scheduled at your facility.

Planned for a **May1, 2011** implementation, this **correspondence serves as notice under your Participating Absolute Total Care Hospital Agreement** of changes to the program.

Prior authorization will be required for the following outpatient radiology procedures:

- ▶ CT /CTA/CCTA
- ▶ MRI/MRA
- ▶ PET Scans

KEY PROVISIONS:

- Emergency room, observation and inpatient imaging procedures do not require authorization.
- It is the responsibility of the ordering physician to obtain authorization.
- Providers rendering the above services should verify that the necessary authorization has been obtained. Failure to do so may result in non-payment of your claims.



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We appreciate your support and look forward to your assistance in assuring that Absolute Total Care members receive diagnostic imaging services delivered in a quality, clinically appropriate fashion. Please convey this information to all departments potentially affected by this change under your hospital system.

We will provide additional information as we get closer to the implementation date. In addition, you can access the NIA Frequently Asked Questions and Quick Reference Guide on our website at www.absolutetotalcare.com or NIA's website at www.RadMD.com. Should you have questions, please contact Absolute Total Care at 1-866-433-6041 or your designated hospital contractor.

Sincerely,

A handwritten signature in blue ink, appearing to read "Peter Bachini".

Peter Bachini
VP Contracting & Network Development
Absolute Total Care