



BlueCross of Northeastern Pennsylvania

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Prior Authorization Information For Blue Cross of Northeastern Pennsylvania (BCNEPA)

Effective November, 1, 2011 BCNEPA selected National Imaging Associates, Inc.* to provide radiology network management services to its members. Please call NIA to initiate the authorization process at the appropriate number:

FPH HMO/CHIP	1.800.962.5353
FPLIC Traditional	1.800.638.0505
FPLIC PPO	1.866.262.5623
FPLIC EPO	1.888.345.2360

or visit www.navinet.net for the following procedures now managed by NIA:

- CT/CTA/CCTA
- MRI/MRA
- PET scan
- Nuclear cardiology
- Stress echo

To expedite the process, please have the following information ready before logging on to NIA's website or calling the NIA Utilization Management staff (*denotes required information):

- Name and office phone number of ordering physician*
- Member name and ID number*
- Requested examination*
- Name of provider office or facility where the service will be performed*
- Anticipated date of service (if known)
- Details justifying the examination*:
 - Symptoms and their duration (including cardiac symptoms, risk factors and related history when requesting cardiac services)
 - Physician exam findings (including findings applicable to the requested services, e.g. for cardiac services, include BMI, blood pressure, whether or not patient is a smoker, history of diabetes or hypertension, family history, etc.)
 - Conservative treatment patient has already completed (e.g., physical therapy, chiropractic or osteopathic manipulation, hot pads, massage, ice packs and medication)
 - Results and/or reports of preliminary procedures already completed (e.g., X-rays, CTs, lab work, ultrasound, scoped procedures, referrals to specialist and specialist evaluation). For cardiac services, include total cholesterol, ECG results, HDL level, problems with exercise capacity and results of previous cardiac evaluation procedures (e.g. stress test, echocardiogram, catheterization, etc.)
 - Reason the study is being requested (e.g., further evaluation, rule out a disorder.)

Please be prepared to forward the following information, if requested:

- Clinical notes
- Reports of previous procedures
- Specialist reports/evaluation

**To initiate an authorization request, visit
www.navinet.net¹ or call:**

FPH HMO/CHIP	1.800.962.5353
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The NIA radiology benefit management program for BCNEPA does **not** apply to FPH and FPLIC self-funded employer groups or individual products. It does apply to CHIP members. Providers will continue to follow the prior authorization process for radiology services for members of FPH and FPLIC self-funded groups, as well as members of FPLIC individual products, currently in place through BCNEPA.

¹Please note: Providers will not be able to request prior authorization through www.navinet.net until early November 2011. Providers will be informed once NaviNet can be utilized for these authorizations. Please use the applicable phone numbers above until NaviNet is available for these authorizations.

**Blue Cross of Northeastern Pennsylvania provides radiology network management services with administrative assistance from National Imaging Associates, Inc., an independent radiology benefits management company not affiliated with the Blue Cross and Blue Shield Association.*

Blue Cross of Northeastern Pennsylvania administers health care plans offered by Blue Cross of Northeastern Pennsylvania, Highmark Blue Shield, First Priority Health[®] and First Priority Life Insurance Company[®].