

RadMD...Quick, Easy, Effective, ENHANCED!

NIA is pleased to offer RadMD® as a user-friendly, real-time tool for Providers that allows instant access to high-tech imaging authorization and supporting information in an easily accessible Internet format. Whether submitting imaging exam requests or checking the status of ordered exams, Providers will find RadMD to be an efficient, easy-to-navigate resource.



Benefits of RadMD Access

Both ordering and imaging providers can access a range of online tools and associated imaging information on the www.RadMD.com Web site, including secure access to protect patients' personal health information, up-to-the-hour authorization information, and more.

Plus, **ordering physicians** can access a number of key tools, such as instructions for submitting exam requests, appropriate ICD-9 code lookup, and continuous updates on authorization status, which reduces time spent on the phone with NIA. Additionally, **imaging facilities** benefit from being able to quickly

view the approved authorizations for their patients, facilitating prompt service for patients who require imaging procedures.

NIA's provider satisfaction survey results show that providers who use RadMD are more satisfied, therefore, resulting in fewer provider complaints and issues.

For more information or questions on RadMD, please contact the NIA Radiology Network Services Team at 1-800-327-0641 or your Provider Relations Manager.

Provider Accreditation

NIA's quality assessment includes activities such as image reviews, record reviews and on-site visits. Acceptable recognized accreditation for providers includes:

- Accreditation for MRI and CT by the American College of Radiology (ACR) and the Intersocietal Accreditation Commission (ICAMRL, ICACTL)
- Accreditation for PET by the ACR or ICANL
- Accreditation for Nuclear Cardiology by the ACR or ICANL
- Accreditation for Peripheral Vascular Ultrasound by the ACR or ICAVL
- Accreditation for Echocardiography by ICAEL
- Accreditation for Ob/Gyn Ultrasound by the ACR or AIUM
- Accreditation for General Ultrasound by the ACR or AIUM

About Snapshots from Magellan/NIA

Snapshots from Magellan/NIA is a quarterly update from National Imaging Associates for our customers and business partners. You'll learn about new programs, tools and initiatives from NIA that can be helpful for your customers and plan members.

If you'd like to learn more about any of the topics in this newsletter, or about any other program or service from NIA, please send an email to niainfo@magellanhealth.com.

Provider Accreditation (continued)

Please note that after January 1, 2012, if an accredited provider purchases additional advanced diagnostic imaging (ADI) equipment or expands its services by location and/or modality, that provider will be given a time frame of 120 days from the date the new location opened and/or the ADI equipment was first utilized to receive an additional accreditation decision with respect to that location and/or modality.

At such time you achieve accreditation, please update your Diagnostic Imaging Provider Assessment Application to indicate that you are accredited by following the instructions below:

- Direct your Web browser to www.RadMD.com
- Click on the link for Diagnostic Imaging Provider Assessment Application (located under Online Tools)

If you are interested in a personal face to face meeting, please contact your Area Contract Manager or the NIA Radiology Network Services at 1-800-327-0641.

- Enter your unique login number and click “Login”
- Once the revised application has been reviewed, a letter will be sent to you notifying you of the determination. Added period.

Updates and modification should take place if any one or more of the following occur:

- Achieve Accreditation for any and all modalities rendered or newly rendered
- Add a modality
- Change locations - new site or close site
- Change ownership

If you have any questions, please call the NIA Provider Assessment Department at **1-888-972-9642**.

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