Spine Surgery and Interventional Pain Management Program
ConnectiCare
Provider Educational Webinars

ConnectiCare has entered into an agreement with NIA Magellan to implement a spine surgery and interventional pain management program. This program includes preauthorization requirements for inpatient and outpatient spine surgeries (open, closed and minimally invasive). This decision is consistent with industry-wide efforts to manage costs while improving outcomes.

This program includes preauthorization for all inpatient and outpatient spine surgeries including cervical, lumbar, thoracic, adult deformity (pediatric deformity surgeries require registration of patients who are under 18 years of age), and implantable infusion pump insertions for all ConnectiCare members with commercial plans (including plans purchased through the Connecticut health insurance exchange, Access Health CT).

ConnectiCare and NIA Magellan invite you to attend an upcoming spine management educational session to learn more about NIA Magellan and requesting preauthorization for these services. An hour-long health plan educational session will take place on the following dates:

- Tuesday September 15, 2015 8:00 a.m.
- Tuesday September 15, 2015 12:00 p.m.
- Wednesday September 16, 2015 8:00 a.m.
- Wednesday September 16, 2015 12:00 p.m.
- Wednesday September 23, 2015 8:00 a.m.
- Wednesday September 23, 2015 12:00 p.m.
- Thursday September 24, 2015 8:00 a.m.
- Thursday September 24, 2015 12:00 p.m.

Please RSVP at least 1 week prior to the education seminar you plan to attend by emailing NIAWebinar@magellanhealth.com. Please include the following information in your RSVP request:

- RSVP Date
- Group Name
- TIN
- Address
- Phone
- # of Participants Attending

You will receive a confirmation email from NIA Magellan for the Webinar session you selected. Please see Access Instructions.

NIA Magellan looks forward to working with you to ensure your ConnectiCare patients receive spine management procedures delivered in a quality, clinically appropriate fashion.
Access Instructions

You will need a computer with Internet access to view the educational materials presented during the webinar. Please sign in 15 minutes prior to the meeting start time.

To join education session, please follow these instructions:
Step 1: Open a browser on your computer and go to: https://www.connectmeeting.att.com
Step 2: Fill in the following fields:
• Enter (8885578511) in the “Meeting Number” field.
• Enter (9706085) in the “Code” field.
• Enter your email address in the “Email Address” field.
• Enter your “First Name” and “Last Name” in the name field
Step 3: Click on Submit
• Choose Participant for the login information
• Click on Join

Note:
Select the type of AT&T Connect client software you want to use to connect to this event.
Step 4: Select Web-based
We recommend using the Web-based participant application, since some firewalls may prevent the downloading of an application.
Or
To use the Windows-based recommended application, the first time you use the AT&T TeleConference Service you will need to download the participant application.

Step 5: To join the teleconference, choose one of the following:

a) Click the “Call Me” option (to have AT&T call you)

Or

b) Pick up your phone and dial: 1-888-557-8511. When you are prompted enter the access code 9706085 to be entered into the audio connection.

All ConnectiCare-approved training/education materials are posted on the NIA Magellan website, www.RadMD.com. For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to www.RadMD.com, click the New User button and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by NIA Magellan via email, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as a Facility/Place of Service provider and among the RadMD Menu Options for those logged in as Ordering Physician. If you are a Facility/Place of Service provider or Hospital that performs the services, an administrator must accept responsibility for creating and managing all logins to RadMD. Your RadMD login information should not be shared.