

SNAPSHOTS: Provider Newsletter



Provider Satisfaction Survey

Later this month, Magellan Healthcare will invite you to participate in the 2016 Rendering Provider Satisfaction Survey for services that were provided in 2015. It is our ongoing priority to maximize and strengthen the collaboration with our partners. In order to be successful, **we need to know from you what is working well and what can be improved, so we can enhance your experience and improve patient care.** Your participation is voluntary, but we hope you take the time to share your important feedback.

In addition to receiving an email notification about the survey, the Rendering Provider Satisfaction Survey questionnaire will also be available on www.RadMD.com. Take the 2016 NIA Network Rendering Provider Satisfaction Survey [here](#).

Updates -- Magellan Healthcare provider relations and area contract managers

We are happy to announce that Humberto Hernandez has assumed a new role within Magellan Healthcare. While continuing his contracting responsibilities in the Florida market, Humberto will also be responsible for the provider relations activities in that market.

For your convenience, we have included a complete list of the Magellan Healthcare provider relations and area contract managers and their contact information. For more information on the managers' contact information including assigned states, please click on the following link, <http://www1.radmd.com/media/390121/state-assignments-from-provider-handbook-2015-031116.pdf>.

Provider Relations Managers

Name	Phone	Email
Kevin Apgar	800-450-7281 x65080 916-859-5080	kwapgar@magellanhealth.com
Lori Fink	800-450-7281 x32621 410-953-2621	lafink@magellanhealth.com

Charmaine Everett	800-450-7281 x32615 410-953-2615	cseverett@magellanhealth.com
Leta Genasci	800-450-7281 x75518 314-387-5518	ljgenasci@magellanhealth.com
Laurie Kim - director, provider relations/ account management for Hawaii	800-450-7281 x65704 808-626-5704	lekim@magellanhealth.com
April Sabino	800-450-7280 x31078 410-953-1078	ajsabino@magellanhealth.com
Anthony Salvati	800-450-7281 x75537 314-387-5537	alsalvati@magellanhealth.com
Humberto Hernandez - provider relations/ area contract manager for Florida	800-450-7281 x53682 305-717-3682	hhernandez@magellanhealth.com
LaShawna Norris - provider services associate lead	800-450-7281 x82526 602-572-2526	lnorris@magellanhealth.com

Area Contract Managers

Name	Phone	Email
Matt Ekey	800-450-7281 x42233 770-753-2233	msekey@magellanhealth.com
Wendy Hirn	800-450-7281 x59805 224-935-9805	wjhirn@magellanhealth.com
Debbie Patterson	800-450-7281 x74799 314-387-4799	dlpatterson@magellanhealth.com
Kathy Mocca	800-450-7281 x75901 314-387-5901	kamocca@magellanhealth.com
Humberto Hernandez - provider relations/ area contract manager for Florida	800-450-7281 x53682 305-717-3682	hhernandez@magellanhealth.com

Centers for Medicare and Medicaid Services (CMS) implements XR-29 standard

The National Electrical Manufacturers Association (NEMA) XR-29 Standard (MITA Smart Dose) specifies four attributes of CT scanners that “contribute to or help perform optimization and or management of doses of ionizing radiation while still enabling the system to deliver the diagnostic image quality needed by the physician.” CT scanners meeting the XR-29 Standard include the following criteria:

- DICOM-compliant radiation dose structured reporting
- Dose check features
- Automatic exposure control
- Adult and pediatric protocols.

Effective January 1, 2016, imaging providers are required to report modifier “CT” on Medicare claims for CT scans described by any of the CPT® codes listed that are rendered on non-NEMA Standard XR-29-2013-compliant CT scanners. Modifier “CT” will apply a reimbursement reduction as follows: 5% in 2016 and 15% in 2017 and subsequent years.

This penalty applies only to the **technical component** of the global fee of the following diagnostic CT procedure CPT® codes billed in **imaging centers, physician offices and hospital outpatient settings**:

- 70450–70498
- 71250–71275
- 72125–72133
- 72191–72194
- 73200–73206
- 73700–73706
- 74150–74178
- 74261–74263
- 75571–75574
- Any succeeding codes.

If you wish to learn more about the XR-29 Standard, one source for additional information is listed here for your convenience:

http://www.acr.org/~media/ACR/Documents/PDF/QualitySafety/Radiation%20Safety/XR29%20FAQs_91015.pdf

New Fetal MRI codes

The American Medical Association (AMA) created new Fetal MRI codes 74712 and 74713 for 2016. We will begin managing these procedures for a number of our clients:

Authorized CPT Code	Description	Allowable Billed Groupings
74712	Fetal MRI	74712, 74713

Please refer to www.RadMD.com for updated Utilization Review Matrices for each of our customers (login is required), or contact your Magellan Healthcare provider relations manager for additional information.

Archived Snapshots Newsletters

Previous editions of the *Snapshots Newsletters* can be found on www.RadMD.com under ‘About Us’. No login is required. We hope you will find this content and information to be useful on an ongoing basis.

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