AvMed utilizes Magellan Healthcare\(^1\) to provide radiology network management services and utilization management services for outpatient CT, MRI, PET, CCTA, Nuclear Cardiology and Stress Echo imaging procedures. This program also includes a Magellan Healthcare network component for AvMed's fully insured and self-insured membership as shown below.

Effective July 1, 2016, AvMed will expand its partnership with Magellan Healthcare\(^1\) to include all Individual Plan Members.

With the addition of Individual Plans, all AvMed Members will now require prior authorization for non-emergent, outpatient advanced imaging services. The list of services below remains the same. The only change is the addition of Individual Plan Members requiring prior authorization.

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<th>AvMed Health Plans</th>
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<th>Free-Standing Advanced Imaging Network</th>
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<td>Self Insured Membership</td>
<td>CT/CTA/CCTA, MRI/MRA, PET</td>
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\(^1\) National Imaging Associates, Inc. is a subsidiary of Magellan Healthcare, Inc.
Fully Insured Membership
(Commercial fully insured large and small group plans, Individual and CHOICE)
CT/CTA/CCTA
MRI/MRA
PET
Nuclear Cardiology
Stress Echo
Magellan Healthcare Free Standing Advanced Imaging Facility Network

Medicare Membership
CT/CTA, MR/MRA, PET
Please note that the following Nuclear Cardiology CPT codes will not require prior authorization from Magellan Healthcare for AvMed Medicare members ONLY when ordered by Clinical Cardiology, Interventional Cardiologist, Cardiothoracic Surgery, Cardiovascular Surgery, & Electrophysiology

75557, 75571, 75572, 75573, 75574, 78451, 78459, 78472, 93350
Magellan Healthcare Free Standing Advanced Imaging Network

The ordering physician is responsible for obtaining a prior authorization for advanced radiology services. It is the responsibility of the rendering facility to ensure that prior authorization was obtained. As the ordering physician of advanced diagnostic services, it is essential that you develop a process to ensure that the appropriate authorization number(s) has been obtained. Payment will be denied for procedures performed without a necessary authorization, and the member cannot be balance-billed for such procedures.

Procedures Requiring Prior Authorization Under AvMed *
- CT/CTA/CCTA
- MRI/MRA
- PET
- Nuclear Cardiology
- Stress Echo

* A separate authorization number is required for each procedure ordered.

The following services do not require authorization through Magellan Healthcare:
- Inpatient advanced radiology services
- Observation setting advanced radiology services
Emergency Room radiology services

If an emergency clinical situation exists outside of a hospital emergency room, please contact Magellan Healthcare immediately with the appropriate clinical information for an expedited review. The number to call to obtain a prior authorization is 1-866-663-8387.

Prior Authorization Process

There are two ways to obtain authorizations -- either through Magellan Healthcare’s Web site at www.RadMD.com or by calling 1-866-663-8387.

Information Needed to Obtain Prior Authorization

To expedite the prior authorization process, please have the following information ready before logging into Magellan Healthcare’s Web site or calling the Magellan Healthcare Utilization Management staff. (*Information is required.)

- Name and office phone number of ordering physician*
- Member name and ID number*
- Requested examination*
- Name of provider office or facility where the service will be performed*
- Anticipated date of service (if known)
- Details justifying examination.*
  - Symptoms and their duration
  - Physical exam findings
  - Conservative treatment patient has already completed (e.g., physical therapy, chiropractic or osteopathic manipulation, hot pads, massage, ice packs, medications)
  - Preliminary procedures already completed (e.g., x-rays, CTs, lab work, ultrasound, scoped procedures, referrals to specialist, specialist evaluation)
  - Reason the study is being requested (e.g., further evaluation, rule out a disorder)

Please be prepared to fax the following information, if requested:

- Clinical notes
- X-ray reports
- Previous CT/MRI reports
- Specialist reports/evaluation
- Ultrasound reports

Web Site Access

- It is the responsibility of the physician ordering the imaging examination to access Magellan Healthcare’s Web site or call for prior authorization. Patient symptoms, past clinical history and prior treatment information will be required and should be available at the time of contact.

- The Web site is available 24/7, with the exception of maintenance. You can obtain prior authorizations through Magellan Healthcare’s Web site at www.RadMD.com. To begin, you will need to obtain your own unique user name and password for each individual user in your
office. Simply go to www.RadMD.com, click on the New User button and complete the application form.

- If requesting authorizations through Magellan Healthcare’s Web site and your request is pended, you will receive a tracking number and Magellan Healthcare will contact you to complete the process.
- The Magellan Healthcare Web site cannot be used for retrospective or expedited authorization requests. Those requests must be processed by calling 1-866-663-8387

**Telephone Access**

Call center hours of operation are Monday through Friday, 8 a.m. to 8 p.m. EST. You may obtain a prior authorization by calling 1-866-663-8387. Magellan Healthcare can accept multiple requests during one phone call.

**Important Notes**

- **If an anticipated date of service is given at the time of the authorization request, the validity period will be 60 days from the given date of service.** If an anticipated date of service is not given at the time of the authorization request, the validity period will be 60 days from the date of the approval determination.
- The Magellan Healthcare authorization number consists of eight or nine alpha/numeric characters. In some cases, you may receive a Magellan Healthcare tracking number (not the same as an authorization number) if your authorization request is not approved at the time of initial contact. You can use either number to track the status of the request on the RadMD Web site or via our Interactive Voice Response telephone system.
- For prior authorization complaints/appeals, please follow the instructions on your denial letter.
- Magellan Healthcare’s Clinical Guidelines can be found on Magellan Healthcare’s Web site, www.RadMD.com under Online Tools/Clinical Guidelines. Magellan Healthcare’s guidelines for the use of imaging examinations have been developed from practice experience, literature reviews, specialty criteria sets and empirical data.
- An authorization number is not a guarantee of payment. Whether the requested service is covered is subject to all of the terms and conditions of the member’s benefit plan, including but not limited to, member eligibility, benefit coverage at the time services are provided and any pre-existing condition exclusions referenced in the member's benefit plan.