



## AmeriHealth Caritas Delaware Outpatient Imaging Program Provider Education Webinars

In an effort to continue promotion of quality improvement for services provided to AmeriHealth Caritas Delaware members, AmeriHealth Caritas Delaware will use National Imaging Associates, Inc. (NIA) to provide the management and prior authorization of non-emergent, advanced, outpatient imaging services.

Services managed and authorized by NIA include **outpatient:**

- CT/CTA
- MRI/MRA
- PET Scan
- CCTA
- MUGA Scan
- Myocardial Perfusion Imaging (MPI)

AmeriHealth Caritas Delaware and NIA welcome providers to attend an upcoming provider education webinar to provide an educational session on the NIA authorization process. There will be several one hour long webinar sessions that will take place on the following dates. You will only need to attend one of these educational sessions:

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|-------------------------------|--------------------------------|
| • Friday, December 8, 2017    | 8:00 am (EST) & 12:00 pm (EST) |
| • Friday, December 15, 2017   | 8:00 am (EST) & 12:00 pm (EST) |
| • Monday, December 18, 2017   | 12:00 pm (EST)                 |
| • Tuesday, January 9, 2018    | 8:00 am (EST) & 12:00 pm (EST) |
| • Wednesday, January 10, 2018 | 8:00 am (EST) & 12:00 pm (EST) |

**Please RSVP at least 1 week prior to the education seminar you plan to attend by emailing, [NIASeminar@magellanhealth.com](mailto:NIASeminar@magellanhealth.com). Please include the following information in your RSVP request:**

- Health Plan: **AmeriHealth Caritas Delaware**
- Webinar Date Selected
- Group Name
- TIN
- Address
- Phone Number
- Fax Number
- # of Participants Attending

You will receive a confirmation email from NIA for the Webinar session you selected. Please see Access Instructions on page 2.

AmeriHealth Caritas Delaware and NIA look forward to working with you to ensure that your AmeriHealth Caritas Delaware members receive diagnostic imaging services delivered in a quality, clinically appropriate fashion.

### Access Instructions

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You will need a computer with Internet access to view the education materials presented during the Webinar. **Please attempt to sign in 15 minutes prior to the meeting start time.**

To join education session, please follow these instructions:

Step 1: Open a browser on your computer and go to: <https://www.connectmeeting.att.com>

Step 2: Fill in the following fields:

- Enter (8885578511) in the “Meeting Number” field.
- Enter (9706085) in the “Code” field.
- Enter your email address in the “Email Address” field.
- Enter your “First Name” and “Last Name” in the name field

Step 3: Click on Submit

- Choose **Participant** for the login Information
- Click on Join

#### Note:

Select the type of AT&T Connect client software you want to use to connect to this event.

Step 4: Select **Web-based**

**We recommend using the *Web-based* participant application, since some firewalls may prevent the downloading of an application.**

#### Or

To use the windows-based recommended application, the first time you use the AT&T TeleConference Service you will need to download the participant application.

Step 5: To join the teleconference, choose one of the following:

a) Click the “Call Me” option (to have AT&T call you)

#### Or

b) Pick up your phone and dial: (888) 557-8511. When you are prompted enter the access code **9706085** to be entered into the audio connection

All AmeriHealth Caritas Delaware approved training/education materials are posted on the NIA website, [www.RadMD.com](http://www.RadMD.com). For new users to access these web-based documents, a RadMD account ID and password must be created.

To get started, simply go to [www.RadMD.com](http://www.RadMD.com), click the New User button and submit a “RadMD Application for New Account.” Once the application has been processed and a password link delivered by NIA via e-mail, you will then be invited to create a new password. Links to the approved training/education documents are found on the My Practice page for those providers logged in as an Imaging Facility and among the RadMD Menu Options for those logged in as Ordering Physician. If you are an Imaging Facility or Hospital that performs imaging exams, an administrator must accept responsibility for creating and managing all logins to RadMD. Your RadMD login information should not be shared.