



Cardiac Solution Quick Reference Guide

HMSA requires preauthorization of elective, non-emergent cardiac catheterizations.

Preauthorizations are not required needed for:

- Inpatient cardiac catheterizations.
- Emergency cardiac catheterizations.

Note: Preauthorization **is** required for procedures performed at an Ambulatory Service Center (ASC.)

The physician ordering the cardiac catheterization is responsible for obtaining preauthorization. The rendering facility must ensure that preauthorization was obtained.

As the ordering physician, it's recommended that you develop a process to ensure that the appropriate preauthorization number has been obtained. Payments to the ordering physician and rendering facility will be denied for procedures performed without the required preauthorization; the member cannot be billed for such procedures.

Procedures that require preauthorization:

- Myocardial Profusion Imaging (MPI)
- Stress Echocardiography (SE)
- Coronary Computed Tomographic Angiography (CCTA)
- Cardiac PET, MR, CT and EBCT may be included in a Radiology Benefits Management Program or considered part of a Cardiac Solution
- Cardiac Catheterization (Left Heart Catheterization)
- Implantable Cardiac Device, including Defibrillator, Pacemaker and CRT Pacemaker
 - Battery/generator replacements for ERI (Elective Replacement Indicator) do not require prior authorization. Device upgrades and changes do require prior authorization. E.g. single chamber to dual chamber upgrade would require prior authorization.

Emergency room, observation, and inpatient procedures don't require preauthorization.

Preauthorization Process

There are two ways to request preauthorization for left heart cardiac catheterizations — online through Magellan's secure website at RadMD.com or on the phone at 1 (866) 306-9729 toll-free.

The following information is required when requesting preauthorization for left heart cardiac catheterizations. The ordering physician will need to obtain some of this information from the patient's chart. If the information isn't submitted within the specified timeline, the request won't be approved.

- The date of service is mandatory. If the date of service changes, notify Magellan within the same preauthorization request.
- Type of catheterization planned:
 - Left Heart Cardiac Catheterization (CPT codes: 93452, 93453, 93454, 93455, 93456, 93457, 93458, 93429, 93460, 93461).
- If any of the following will be included:
 - Percutaneous coronary intervention (PCI) will be or may be performed (can include PTCA/angioplasty, stent, or atherectomy).
 - Septal closure.
- Reason for ordering the catheterization:
 - Presentation of coronary artery disease (CAD) with information about symptoms, angina, ischemia, etc.
 - Recent positive stress test.
 - Coronary Calcium Score above 400.
 - Hospital admission within the past 30 days for myocardial infarction.
 - Heart failure within the past two weeks.
 - Positive CCTA (coronary CT angiogram) in past 90 days.
 - Pre-operative evaluation before valve surgery.
 - If none of the above, provide other reason.
- Stress test and CCTA results:
 - Whether results were negative, positive, or indeterminate and actual test results.
 - Extent of ischemia.
 - Patient's exercise tolerance.

Website Access

- The physician ordering the imaging procedure is responsible for completing a request for preauthorization online or by telephone. Patient symptoms, past clinical history, and prior treatment information will be needed and should be available at the time of the contact.
- Request preauthorization at RadMD.com. RadMD is available 24/7, except when maintenance is performed every other week after business hours. Users in your office must have their own unique user name and password. Go to RadMD.com, click New User, and complete the application form.
- If you're requesting preauthorization through Magellan's website and your request is pended, you'll receive a tracking number. Magellan will contact you to complete the process.
- The Magellan website cannot be used for retrospective preauthorization requests. Those requests must be processed on the phone.

Urgent/emergent preauthorization request process via RadMD

- Select the clinically urgent indication.
 - Answer a few demographic and clinical questions.
 - State that the case is clinically urgent.
 - Receive preauthorization number.
 - Attest and provide reasons why the case is clinically urgent.

Telephone Access

- Call center hours of operation are Monday through Friday, 6 a.m. to 6 p.m. Hawaii Standard Time. The number is 1 (866) 306-9729 toll-free.
- Magellan can accept multiple requests during one phone call.

Urgent/emergent preauthorization request via telephone

- 1 (866) 842-1776 toll-free.
 - Urgent line availability:
 - Monday – Friday: 6 a.m. to 6 p.m. Hawaii time.
 - Saturday: 8 a.m. to 2 p.m. Hawaii time.
 - Answer a few demographic and clinical questions.
 - State that the case is clinically urgent.
 - Receive preauthorization number.
 - Attest and provide reasons why the case is clinically urgent.

Frequently Asked Questions

How will a preauthorization request be processed?

After providers submit a request either online or on the phone, the request will pend for clinical review and receipt of additional information from the patient's chart. A preauthorization number will be given when the request is approved.

Why are HMSA and Magellan requiring preauthorization for cardiac catheterization procedures?

Analysis of elective, non-emergent outpatient cardiac catheterizations reveals that a significant number of catheterizations aren't preceded (within 90 days) by a diagnostic stress test. Also, many catheterizations didn't result in a procedure or intervention after the diagnostic catheterization was performed. HMSA's goal is to protect the health and well-being of its members. That means ensuring that patients receive the most appropriate procedure at the right time during their course of care.

Is a Magellan preauthorization required if HMSA is secondary to any other carrier or coverage?

Yes, a Magellan preauthorization is required if HMSA is secondary to another insurance, including HMSA Akamai Advantage.

Exceptions:

- If Medicare Part B is the primary insurer, then NO preauthorization is needed.
- If the member has more than one insurance plan with HMSA, then only ONE preauthorization is needed (under the member's primary plan).

What's the preauthorization validity period?

Preauthorizations are valid for 90 days from the date of request or 90 days after the date of service.

What happens if I need to perform an inpatient or emergent cardiac procedure?

Any request for a clinically urgent left heart cardiac catheterization will receive an automatic approval. You can obtain preauthorization either through RadMD or the call center. Services ordered from emergency rooms and inpatient hospital stays don't need preauthorization.

Where can I find the HMSA/Magellan Clinical Guidelines?

Magellan's clinical guidelines are on their website at RadMD.com.

- Click on Sign In.
- Enter your Account ID and Password.
- Click on the Health Plan Specific Educational Docs selection on the menu options page.
- Scroll down the page to locate HMSA on the left side of the screen. Click once to open.
- Click on the link below Preview of Clinical Guidelines to open the pdf document.

They are also available through the HMSA Provider Portal

Who can I contact at Magellan for questions and/or concerns?

Contact your Magellan area provider relations:

Laurie Kim, 626-5704 on Oahu or 1 (800) 450-7281, ext. 65704, toll-free on the Neighbor Islands.