



Interventional Pain Management (IPM) Quick Reference Guide

HMSA's spine management program includes precertification for outpatient/office interventional spine pain management services and inpatient and outpatient lumbar spine surgeries. The program is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing use of these services.

Magellan manages the following non-emergency procedures that require precertification:

Outpatient/Office Interventional Pain Management Services*

- Spinal epidural injections
- Paravertebral facet joint injections or blocks
- Paravertebral facet joint denervation (radiofrequency neurolysis)
- Sacroiliac joint injections

**A separate precertification number is required for each procedure ordered.*

Outpatient and Inpatient Spine Surgery Services

- Lumbar microdiscectomy
- Lumbar decompression (laminotomy, laminectomy, facetectomy, and foraminotomy)
- Lumbar spine fusion (arthrodesis)

For the list of the CPT® codes that Magellan preauthorizes on behalf of HMSA, visit www.RadMD.com.

If an urgent or emergency clinical situation arises outside of a hospital emergency room, please call Magellan immediately at 1 (866) 306-9729 toll-free with the appropriate clinical information for an expedited review.

Precertification Recommendations

The ordering physician/surgeon is responsible for obtaining precertification before performing the procedure. Payment will be denied for procedures performed without a precertification, including the spine surgery hospital admission, and the member can not be balance-billed. Here are some tips to help ensure proper precertification.

Interventional Pain:

- Interventional pain management spinal procedures performed in the emergency room or on an inpatient basis do not require precertification.
- All outpatient/office interventional pain management services require precertification for **each** procedure performed.
- Precertifications are valid for 60 days from the date of final determination.

Outpatient and Inpatient Spine Surgeries:

- Emergency spine surgery (admitted via the emergency room) does not require precertification.
- Non-emergency outpatient and inpatient lumbar spine surgery services require precertification.
- Magellan's medical necessity review and determination is for the precertification of the surgeon's professional services and the type of surgery being performed. Precertifications are valid for 60 days from the date of final determination.

Checking Precertifications

Check the status of precertifications quickly and easily at www.RadMD.com. After obtaining a secure password, sign in and select the **My Exam Requests** tab to **view all** outstanding precertifications.

Submitting Claims

Continue to submit claims to HMSA via EDI to HMSA's (payer ID number 990040115). You can also mail claims to HMSA at

HMSA
Claims
P.O. Box 44500
Honolulu, HI 96804-44500

Frequently Asked Questions (FAQs):

Additional FAQs are at www.RadMD.com.

Where can I find Magellan's guidelines for these spine procedures?

www.RadMD.com.

Is precertification necessary if HMSA is not the member's primary insurance?

Precertification is not required when Medicare Part B is the primary payer and HMSA is the secondary insurer. Precertification is required if HMSA is secondary to any other group health insurance plan.

What does the Magellan precertification number look like?

The precertification number consists of eight or nine alpha/numeric characters (e.g., 1234X567). In some cases, the ordering physician may instead receive a Magellan tracking number (not the same as a precertification number) if the physician's precertification request is not approved at the time of initial contact. Physicians can use either number to track the status of their request at www.RadMD.com or via Magellan's interactive voice response telephone system.

Who can I contact at Magellan for questions and/or concerns?

- For claims payment questions or complaints/appeals: Follow the instructions on your determination letter or Report to Provider.
- Or contact your Magellan area provider relations:
Laurie Kim, 626-5704 on Oahu or 1 (800) 450-7281, ext. 65704, toll-free on the Neighbor Islands.