

Clinical Fast Pass

RadMD Quick Start Guide

The request must be for an HMSA member who's a patient of the ordering provider with the Clinical Fast Pass.

RadMD will ask some basic clinical questions for case documentation. If a request from a physician with a Clinical Fast Pass is not approved, please note the tracking number and contact your Magellan Hawai'i Provider Relations manager for assistance. Even with a Clinical Fast Pass, cases must still be entered before the date of service or on the same day. Authorizations that are requested after the date of service may be subject to utilization review, even with a Clinical Fast Pass.

Here's how to use the Clinical Fast Pass  feature.

1. Go to RadMD.com

Open your web browser and visit RadMD.com.
Click *Sign In* on the right side of the screen.

2. Login

Enter your *Account ID* and *Password*,
then click *Login*.

Account ID:
Password:

3. Request an Exam

Click *Request an Exam*.
Read the *Overview* and click *Continue*.

Menu Options

Request
[Request an Exam](#)

4. Identify the Patient

Enter the patient's information.
Enter the Health Plan.
Click *Save and Continue*.

* Last Name: * First Name:
* Date of Birth: / /
* Health Plan: *Which are the other health plans?*
HMSA

5. Identify the Physician

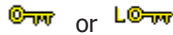
Verify the patient and select a *Physician*.

Request an Exam Step 2: Identify the Physician
Search Physicians

| First Name: | Address: |
|---------------------------------|-----------------------------------|
| Last Name: <input type="text"/> | Zip: <input type="text"/> |
| Phone: <input type="text"/> | Provider ID: <input type="text"/> |
| NPI: <input type="text"/> | Tax ID: <input type="text"/> |

6. Select a Clinical Fast Pass Physician

Select a Clinical Fast Pass *Physician* from the list.
It is important you select the physician record with the



| Name | Address | Phone | Fax | ID | Tax ID |
|-----------------------------------|---------|-------------------------------|-----|----|--------|
| 123 ABC WAY HONOLULU, HI 96813 | | (333) 333-3333 (888) 656-4875 | | | |

7. Identify the Exam(s)

Select the exam(s) from the list.
Click *Add Exam* to add the exam(s).
Click *Save and Continue*.

All Available Exams:

- Abdomen and Pelvis CT
- Abdomen and Pelvis CT Angiography
- Abdomen CT
- Abdomen CT Angiography
- Abdomen MRA
- Abdomen MRI
- Abdominal Arteries CT Angiography
- Axial CT (w/IV)

>> Add Exam >>

8. Select the Rendering Provider

Select a provider or perform a Search.
Click the link for the appropriate provider.
Click *Save and Continue*.

Rendering Provider Search

Name:

City:

Zip:

Tax ID:

NPI:

Search

9. Answer Questions

Answer questions about the exam(s).
Click *Save and Continue*.

* ICD10 Code: Add ICD10 ICD10 Code Help

10. Final Confirmation

Confirm the final request details.
Submit the request by clicking *Complete Authorization*.

Request an Auth: Final Confirmation

Here is the information we have about this authorization request. Please review it carefully.
If anything is missing or incorrect, please go back to the appropriate step and correct it.

11. Request Complete

a. If exam **is** one of the procedures for which you've received a Clinical Fast Pass, page confirms the request and displays current status.
Click *Start New Exam* or *Back to Main Menu*.

b. If exam is **NOT** one of the procedures for which you've received a Clinical Fast Pass, we'll ask more questions and possibly ask for more documentation.

Status: Approved
Validity Dates: 1/29/2016-4/28/2016

Questions? Comments? Need help?

Email RadMDSupport@MagellanHealth.com. Or call **1-877-80-RADMD** (807-2363) toll-free.
RadMD is available 24/7, except when maintenance is performed every other week after business hours.