



ConnectiCare Spine Pain Management Program Provider Educational Webinars

ConnectiCare has engaged Magellan Healthcare¹ to run an Interventional Spine Pain Management (IPM) Program, which includes preauthorization for non-emergent, outpatient interventional spine pain management services (IPM).

ConnectiCare and Magellan Healthcare invite you and your staff to attend a webinar to learn more about Magellan Healthcare's IPM program and what it means to you. You can choose from one of these days and times for the hour-long webinar:

- | | | |
|---|------------------------------------|----------------------|
| • | Tuesday, September 11, 2018 | 8:00 a.m. ET |
| • | Tuesday, September 11, 2018 | 12:00 p.m. ET |
| • | Friday, September 14, 2018 | 8:00 a.m. ET |
| • | Friday, September 14, 2018 | 12:00 p.m. ET |

Please **RSVP** at least one week prior to the webinar you plan to attend by emailing NIAWebinar@magellanhealth.com. Please include the following information in your **RSVP**:

- ConnectiCare
- Webinar date
- Group name
- Address
- Phone number
- Fax number
- # of participants attending

Magellan Healthcare will send an email to confirm your registration and provide instructions on how to access the webinar.

Questions? Contact Charmaine Everett at 800-450-7281 Ext. #32615.

¹National Imaging Associates, Inc. is a subsidiary of Magellan Healthcare, Inc.

Access Instructions

After you RSVP, here's how you can access the provider webinar. These instructions will also be included in your confirmation email.

You will need a computer with Internet access to view the education materials presented during the webinar. **Please sign in 15 minutes prior to the meeting start time.**

To join the education session, please follow these instructions:

Step 1: Go to <https://www.connectmeeting.att.com>

Step 2: Fill in the following fields:

- Enter **8885578511** in the "Meeting Number" field.
- Enter **6397744** in the "Code" field.
- Enter your email address in the "Email Address" field.
- Enter your "First Name" and "Last Name" in the name field

Step 3: Click on Submit

- Choose **Participant** for the login Information
- Click on Join

Note: Select the type of AT&T Connect client software you want to use to connect to this event.

Step 4: Select **Web-based since some firewalls may prevent the downloading of an application.**

Or

To use the windows-based recommended application, the first time you use the AT&T Teleconference Service you will need to download the participant application.

Step 5: To join the teleconference, choose one of the following:

- a) Click the "Call Me" option (to have AT&T call you)

Or

- b) Pick up your phone and dial: **1-888-557-8511**. When you are prompted, enter the access code **6397744** to be entered into the audio connection.

Training and education materials

All ConnectiCare-approved training and education materials will be available on www.RadMD.com. They can be found on the "My Practice" page for providers logged in as a Facility/Place of Service provider and among the "RadMD Menu Options" for those logged in as Ordering Physician.

If you're new to RadMD, you will need to set up a new account. Here's how:

- Go to www.RadMD.com
- Click the New User button
- Submit a "RadMD Application for New Account"
- Magellan Healthcare will email you a link to create your own password

Please note, your RadMD login information should not be shared.