



DATE

PROVIDER NAME

ADDRESS 1

ADDRESS 2

CITY, STATE ZIP

New pre-approval rule effective January 1

Starting January 1, 2019, National Imaging Associates, Incorporated (NIA) will authorize certain services on our behalf. The program applies to our insured business HMO, PPO and Medicare plans.

Services that require pre-approval

- Physical therapy services performed by any provider
- Occupational therapy services performed by any provider
- Chiropractic services performed by any provider

For a full list of procedures that need an authorization, log in to NIA's website at www.RadMD.com.

The NIA program doesn't apply to services performed in certain places including:

- Therapy provided in an inpatient setting including skilled nursing facilities
- Therapy provided in a home setting
- Therapy provided in an urgent or emergent care setting

How to request prior authorization online

In the coming weeks, you'll get more information from NIA. This will include details about training. You'll also get more on the process you need to follow for authorizations for physical, occupational and chiropractic codes.

You can start requesting authorization for these services beginning December 17, 2018, for dates of service January 1 and after. Just log into www.RadMD.com.

What you should know about the process

- Authorizations will include the approved date span and one or more CPT codes.

- If your patient needs more services outside of an existing authorization or different codes, contact NIA for review and approval before sending us claims.
- If you perform services without approval, we may deny payment. Please don't ask members for payment, as per your agreement with us.
- We have ultimate responsibility and control for all coverage policies and procedures. We'll continue to pay claims for these procedures based on the terms of your agreement with us.

Have questions? Need more information?

You'll find NIA's criteria at **www.RadMD.com**. There's also information there about the authorization process.

For other general information, call our provider services center at:

- **1-800-624-0756** for HMO and Medicare Advantage plans
- **1-888-632-3862** for PPO plans

Sincerely,



Walter C. Wengel III
Market Head – Aetna NJ Network

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