

December 1, 2018

Dear Provider,

In keeping with our commitment of promoting continuous quality improvement for services provided to Ambetter of North Carolina members, Ambetter of North Carolina has entered into an agreement with National Imaging Associates, Inc. (NIA)¹, to implement a radiology benefit management program. This program includes management of non-emergent, advanced, outpatient imaging services to include prior authorization of Ambetter of North Carolina members. This decision is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

Under terms of the agreement between Ambetter of North Carolina and NIA, Ambetter of North Carolina will oversee the NIA program and continue to be responsible for claims adjudication. NIA will manage non-emergent outpatient imaging services listed below through Ambetter of North Carolina's existing contractual relationships.

Based on a January 1, 2019 implementation, this correspondence serves as notice under your Ambetter of North Carolina Provider Agreement of changes to the program.

Prior authorization will be required for the following outpatient imaging procedures:

- CT/CTA
- MRI/MRA
- PET Scan
- CCTA
- Myocardial Perfusion Imaging (MPI)
- Stress Echocardiography
- Echocardiography

Please note the following:

- The ordering physician is responsible for obtaining authorization prior to rendering the above-listed services. To obtain authorization, the provider should go to the NIA web-site www.RadMD.com, or through the NIA dedicated toll-free phone number, 1-800-424-4948.
- Providers rendering the services listed above should verify that the necessary authorization has been obtained by visiting www.RadMD.com, or by calling NIA at 1-800-424-4948. Failure to do so may result in nonpayment of your claim.
- Emergency room, observation and inpatient imaging procedures do not require authorization.

¹National Imaging Associates, Inc. (NIA) is a subsidiary of Magellan Healthcare, Inc.

We appreciate your support and look forward to your assistance in assuring that Ambetter of North Carolina members receive diagnostic imaging services delivered in a quality, clinically appropriate manner.

We will provide additional information as we get closer to the implementation date. Should you have questions at this time, please contact the Ambetter of North Carolina Provider Services Department at 1-833-863-1310.