



Use RadMD for faster service

Magellan Healthcare* strongly recommends RadMD over phone calls. Why? It's faster, more available and easier than a phone call.

| |  RadMD.com |  Call Center |
|---|---|---|
| Availability | 24/7/365** | 12 hours a day |
| Request authorizations | ✓ | ✓ |
| Average turnaround time | 3 minutes | 9 minutes |
| Submit multiple requests | ✓ | ✓ |
| Search for and select facilities | ✓ | ✓ |
| Access Magellan's evidence-based clinical review criteria | ✓ | |
| Upload clinical information during and after request submission | ✓ | |
| Look up ICD-10 codes | ✓ | |
| Fewer follow-up requests | ✓ | |
| Access Magellan correspondence | ✓ | |
| Higher provider satisfaction | ✓ | |

Get started today

1. Go to RadMD.com.
2. Click the *New User* button.
3. Submit an *Application for New Account*.

For assistance or technical support

- RadMDSupport@MagellanHealth.com
- 1-877-80RadMD (1-877-807-2363)

* National Imaging Associates, Inc. is a subsidiary of Magellan Healthcare, Inc.

** Except during maintenance outside of business hours