

RadMD® for Ordering and Imaging Providers

RadMD® Makes Things Easy...for You

RadMD is a user-friendly, real-time tool offered by National Imaging Associates, Inc. (NIA) that provides you with instant access to the high-tech imaging authorization and supporting information you need, in an easily accessible Internet format. Whether submitting imaging exam requests or checking the status of ordered exams, you will find RadMD to be an efficient, easy-to-navigate resource.

Benefits of RadMD Access

Both ordering and imaging providers can access a range of online tools and associated imaging information on the **RadMD.com** website:

- Secure access to protect your data and your patients' personal health information.
- Up-to-the-hour authorization information, including:
 - Date request initiated
 - Date exam approved
 - Authorization validity period
 - Valid billing codes (CPT®), and more.
- NIA's evidence-based clinical review criteria, our *Diagnostic Imaging Guidelines*.
- NIA's *Snapshots* provider newsletter.
- Technical support available if you have questions.

Information for Ordering Providers

Plus, ordering physicians can access a number of key tools:

- Straightforward instructions for submitting exam requests, including the ability to submit multiple requests in the same online session.
- Appropriate ICD-10 code lookup.
- Continuous updates on authorization status, which reduces time spent on the phone with NIA.
- Fast authorization decisions available to you online.
- Ease of searching for and selecting convenient imaging facilities.

To get started, go to **RadMD.com**, click the *New User* button and submit a "RadMD Application for New Account." Your RadMD login information should not be shared. This further protects members' personal health information.

Information for Imaging Providers

Additionally, imaging facilities benefit from being able to quickly view the approved authorizations for their patients, facilitating prompt service for patients who require imaging procedures.

To get started, go to **RadMD.com**, click the *New User* button and submit a "RadMD Application for New Account."

If you are an Imaging Facility or Hospital that performs exams, an administrator must accept responsibility for creating and managing logins. Your RadMD login information should not be shared.

For Help...

For assistance or technical support, please contact **RadMDSupport@MagellanHealth.com** or call 1-877-80-RadMD (1-877-807-2363). RadMD is available 24/7, except when maintenance is performed once every other week after business hours.