



Use RadMD for faster service

Magellan Healthcare* strongly recommends RadMD over phone calls. Why? It's faster, readily available and easier than a phone call.

	 RadMD.com	 Call Center
Availability	24/7/365**	12 hours a day
Request authorizations	✓	✓
Average turnaround time	3 minutes	9 minutes
Submit multiple requests	✓	✓
Search for and select facilities	✓	✓
Access Magellan's evidence-based clinical review criteria	✓	
Upload clinical information during and after request submission	✓	
Look up ICD-10 codes	✓	
Fewer follow-up requests	✓	
Access Magellan correspondence	✓	
Higher provider satisfaction	✓	

Get started today:

1. Go to RadMD.com.
2. Click the *New User* button.
3. Submit an *Application for New Account*.

For assistance, please contact the provider support team at:

- RadMDSupport@MagellanHealth.com
- 1-800-327-0641

* National Imaging Associates, Inc. is a subsidiary of Magellan Healthcare, Inc.

** Except during maintenance outside of business hours