

# RadMD® for ordering and rendering providers

RadMD® makes things easy for you.

RadMD is a user-friendly, real-time tool offered by Magellan Healthcare\* that provides ordering and rendering providers with instant access to prior authorization requests for specialty procedures. Whether submitting exam requests or checking the status of prior authorization requests, providers will find RadMD to be an efficient, easy-to-navigate resource.

## Benefits of RadMD access

Both ordering and rendering providers can access a range of online tools and resources on RadMD:

- Secure access to protect your data and your patients' Personal Health Information (PHI).
- Up-to-the-hour authorization information, including:
  - Date request initiated
  - Date exam approved
  - Authorization validity period
  - Valid billing codes (CPT®), and more
- Magellan Healthcare's evidence-based clinical review criteria, our *Clinical Guidelines*.
- Our provider newsletter, *Provider Pulse by Magellan*.

## Information for ordering providers

Ordering physicians have access to a number of important tools:

- Straightforward instructions for submitting procedure requests, including the ability to submit multiple requests in the same online session.
- Appropriate ICD-10 code lookup.
- Continuous updates on authorization status, which eliminates the need to call Magellan Healthcare.
- Fast authorization decisions available to you online.
- Ease of searching for and selecting convenient rendering providers.

To get started, go to RadMD.com, click the *New User* button and submit an "Application for a New Account." Your RadMD login information (username and password) should not be shared. This further protects patient's PHI.

## Information for rendering providers

Rendering providers can also use RadMD to submit prior authorization requests, and quickly view pending, in review and approved authorizations for their facility, ensuring prompt service for patients who require specialty procedures.

To get started, go to RadMD.com, click the *New User* button and submit an "Application for a New Account."

If you are an imaging facility or hospital that performs exams, an administrator must be identified as this is the person who will grant access to Taxpayer Identification Numbers (TINs). Your RadMD login information (username and password) should not be shared.

## For help...

For assistance, please contact the provider support team at: **RadMDSupport@MagellanHealth.com** or call **1-800-327-0641**.

RadMD is available 24/7, except when maintenance is performed every third Thursday of the month from 9 p.m. - 12 a.m. PST.

\* National Imaging Associates, Inc. is an affiliate of Magellan Healthcare, Inc.