



January 1, 2025

Dear Provider,

Wellcare (Medicare) have partnered with Evolent (formerly New Century Health), to implement a new prior authorization program. This program is intended to help providers effectively deliver quality patient care.

Effective January 1, 2025, radiation oncology treatment plans and oncology-related infused chemotherapeutic drugs, supportive agents, and symptom management medications will require a prior authorization from Evolent before being administered in a provider office, outpatient hospital/facility, ambulatory setting, or infusion center. This prior authorization management program will apply to your Wellcare (Medicare) members 18 years of age and older.

Evolent uses clinical criteria based on nationally recognized guidelines to promote evidence-based practices. Providers may begin contacting Evolent on January 1, 2025, to seek prior authorization for services scheduled on or after January 1, 2025.

The Evolent radiation oncology program will apply to all specialties for the following outpatient radiation oncology procedures:

- Low-dose-rate (LDR) Brachytherapy
- High-dose-rate (HDR) Brachytherapy
- Two-dimensional Conventional Radiation Therapy (2D)
- Three-dimensional Conformal Radiation Therapy (3D-CRT)
- Intensity Modulated Radiation Therapy (IMRT)
- Stereotactic Radiosurgery (SRS)
- Stereotactic Body Radiation Therapy (SBRT)
- Proton Beam Radiation Therapy (PBT)
- Intra-Operative Radiation Therapy (IORT)
- Neutron Beam Therapy

The Evolent medical oncology program will apply to the provider specialties of Medical Oncology/Hematology, Pediatric Oncology, Gynecologic Oncology, Surgical Oncology, Neuro-Oncology, Urology, and Radiation Oncology.

Prior authorization requests for **radiation oncology and medical oncology** can be submitted to Evolent:

- Via Evolent (CarePro) provider portal at my.newcenturyhealth.com
- Via telephone at 1-888-999-7713 (Oncology – option 2 Radiation Oncology – option 3). Staff is available Monday - Friday from 7:00 a.m. to 7:00 p.m. CT.

Evolent offers providers:

- Real-time authorizations for approvable treatment plans submitted via the Evolent/NCH on-line portal.
- Real-time member eligibility verification through the NCH portal prior to entering a treatment plan.
- Oncologists and radiation oncologists on staff for clinical discussions with physicians.
- A dedicated Evolent Provider Solutions Manager to use as a direct point-of-contact for any issues or questions.

Wellcare (Medicare) approvals issued before January 1, 2025, are effective until the authorization end date. Upon expiration, authorization requests must be submitted to Evolent. If authorization is not obtained from Evolent, claims may be denied. For services/treatment that did not require an authorization prior to January 1, 2025, an authorization will be required from Evolent for service/treatment dates on and after January 1, 2025.

Wellcare (Medicare) are proud to be your healthcare partners. If you frequently request oncology procedures and are new to this process, Evolent representatives will contact you soon to schedule an introductory meeting and in-service training.

If you have questions about the Evolent **radiation oncology or medical oncology** solutions program, please email providertraining@evolent.com or call 1.888.999.7713, (option 6).

We look forward to offering you this program and hope it will enhance your experience with oncology authorizations.

Sincerely,