

What is the National Provider Identifier (NPI)?

An NPI is a unique 10-digit identification number issued to healthcare providers.

What is a Taxpayer Identification Number (TIN)?

A TIN is assigned by the Internal Revenue Service (IRS) to each practice or provider for tax purposes.

When will the NPI and TIN be required for Sentara Health Plans authorizations?

Effective February 21, 2025, the NPI and TIN will be required for all Sentara Health Plans authorizations.

Why is it a requirement to add the NPI and TIN?

The NPI and TIN are required to ensure claims are matched to their authorizations which will assist with timely and efficient review, as well as timely claims processing.

Will I be required to change previous authorizations that did not include the NPI and TIN?

No, the NPI and TIN are not required for authorizations submitted before February 21, 2025.

Will it be a requirement for the ordering and the rendering provider to provide their NPI and TIN?

The NPI or TIN will only be required for the rendering provider.

What will happen if I do not know my NPI or TIN?

- In the RadMD portal, you may use the self-service tool to look up your NPI and TIN using the address and the provider's name search function. If not found on RadMD, you may look up on the NPPES NPI Registry.
- The NPPES NPI Registry is found at: [NPPES NPI Registry](#)

Will I be able to initiate an authorization if I do not know the rendering provider's NPI and TIN?

No, you will not be able to initiate an authorization request without the rendering provider's NPI and TIN.