

Service Area	Pennsylvania	
Lines Of Business (LOB)	<p align="center"><u>Effective September 1, 2025</u></p> <p align="center">PA Health & Wellness Wellcare by Allwell (Medicare) Ambetter from PA Health & Wellness (Marketplace) Members of all ages</p>	
Evolent Interventional Pain Management (IPM) Scope	<p>Services:</p> <ul style="list-style-type: none"> • Paravertebral facet joint denervation (radiofrequency (RF) neurolysis) • Paravertebral facet joint injections or blocks • Sacroiliac joint injections • Spinal cord stimulators • Spinal epidural injections • Sympathetic nerve blocks <p>Places of Service:</p> <p>11 - Provider office 19 - Outpatient off-campus 22 - Outpatient on-campus 24 - Ambulatory surgical center</p> <p>Authorization Required for: All planned/elective services listed, ordered by all specialties performed in the covered places of treatment.</p>	
Authorization Process	<p align="center">Ordering provider's office must submit prior authorization requests to Evolent.</p> <ul style="list-style-type: none"> • Via the Evolent RadMD provider portal at evolent.com/provider-portal <p align="center">For IPM services:</p> <ul style="list-style-type: none"> • Ambetter from PA Health & Wellness: 1.866.500.7750 • PA Health & Wellness Wellcare by Allwell: 1.866.642.9705 <p align="center">Hours of Operation</p> <p align="center">Monday – Friday, 8:00 a.m. – 8:00 p.m. EST (Fully staffed) Saturday, 8:00 a.m. – 8:00 p.m. EST (Limited staff) Sunday, 8:00 a.m. – 5:00 p.m. EST (Limited staff)</p> <p align="center">RadMD Support RadMDSupport@Evolent.com 1.800.327.0641</p>	
Turnaround Times (TAT)	<p align="center"><u>Medicare</u></p> <p>Standard Request: 14 Calendar Days Expedited Request: 72 Calendar Hours</p>	<p align="center"><u>Marketplace</u></p> <p>Standard Request: 2 Business Days Expedited Request: 72 Calendar Hours</p>



Retrospective Authorizations	Retro requests for Marketplace members can be initiated within 1 business day from the date of service. Retro requests for Medicare members are out-of-scope for Evolent, please follow your current health plan process.
Post-Determination	Reconsideration for Marketplace members is allowed for 5 business days from the date of denial. Re-opens are out-of-scope for Evolent review for Medicare members , please follow your current health plan process.
Evolent Provider Solutions	<p>Please contact your Evolent Provider Engagement Manager with any questions about the program:</p> <p>Mara Grimm mara.grimm@evolent.com</p>
Evolent Resources	<p>Resources available under the Ambetter from PA Health & Wellness and Wellcare Medicare health plan pages in Evolent's RadMD portal:</p> <ul style="list-style-type: none">• Provider training deck• Evolent Scope of Service• IPM CPT code matrix
Exclusions	<ul style="list-style-type: none">• All places of service not specifically listed in defined scope• Appeals and grievances• Claims management/provider contracting