

Service Area	New York
Lines Of Business (LOB)	<p><u>Effective October 15, 2025</u></p> <p><b>Independent Health</b> Commercial and Medicare Members 18 years of age and older</p>
Evolent Interventional Cardiology Scope	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>• Cardiac catheterization and intervention</li> <li>• Electrophysiology</li> <li>• Peripheral vascular radiology and intervention</li> <li>• Cardiac surgery</li> <li>• Vascular surgery</li> </ul> <p><b>Places of Service:</b> 11 - Provider office 19 - Outpatient off-campus* 21 – Inpatient* 22 - Outpatient on-campus* 24 - Ambulatory surgical center*</p> <p>*Professional component of planned services only</p> <p><b>Authorization Required for:</b> All planned/elective services listed, ordered by all provider specialties performed in the covered places of treatment.</p> <p><b><i>Evolent is delegated for approvals and adverse determinations (denials).</i></b></p>
Authorization Process	<p><b>Ordering provider's office must submit prior authorization requests to Evolent.</b></p> <ul style="list-style-type: none"> <li>• Via the Evolent <a href="#">RadMD</a> provider portal at <a href="https://evolent.com/provider-portal">evolent.com/provider-portal</a></li> <li>• Telephonic Intake at 1.800.642.7452</li> <li>• Initiating a Peer-to-Peer: 1.800.642.7452</li> </ul> <p><b>Hours of Operation</b> Monday – Friday, 8:00 AM – 8:00 PM EST</p> <p><b>RadMD Support</b> <a href="mailto:RadMDSupport@Evolent.com">RadMDSupport@Evolent.com</a>   1.800.327.0641</p>

<b>Evolent Turnaround Times (TAT)</b>	<b>Commercial</b>  <b>Standard Request:</b> 3 business days <b>Expedited Request:</b> 72 calendar hours	<b>Medicare</b>  <b>Standard Request:</b> 14 calendar hours <b>Expedited Request:</b> 72 calendar hours
<b>Retrospective Authorizations</b>	Retro requests are within Evolent scope for Commercial LOB and are allowed within 2 BD from Date of Service and will be reviewed for medical necessity; Retro authorizations are out of scope for Medicare LOB.	
<b>Appeals</b>	In the event Evolent issues a prior authorization denial, providers may appeal the decision through Independent Health.	
<b>Evolent Resources</b>	Resources available under the Independent Health section in Evolent's <a href="#">RadMD</a> portal: <ul style="list-style-type: none"> <li>• Evolent Scope of Service</li> <li>• Evolent clinical guidelines, checklists and tip sheets can be located at <a href="#">RADMD   Cardiology</a>.</li> </ul>	
<b>Exclusions</b>	<ul style="list-style-type: none"> <li>• All places of service not specifically listed in defined scope</li> <li>• Appeals and grievances</li> <li>• Claims management/provider contracting</li> <li>• CPT codes, places of treatment, and lines of business outside defined scope</li> <li>• Emergent/non-elective services</li> </ul>	