

Service Area	Louisiana
Effective Date	June 27, 2014
Lines of Business (LOB)	AmeriHealth Caritas Louisiana Medicaid
Evolent Advanced Imaging and Diagnostic Cardiology Scope	<p>Services:</p> <ul style="list-style-type: none"> • CT/CTA • MRI/MRA • PET Scan • MUGA Scan • CCTA • Myocardial Perfusion Imaging (MPI) <p>Places of Service:</p> <ul style="list-style-type: none"> 11 - Provider office 19 - Outpatient off-campus 22 - Outpatient on-campus 24 - Freestanding diagnostic facilities <p><i>Evolent is delegated approvals and adverse determinations (denials).</i></p>
Authorization Process & Provider Support	<p>Ordering provider's office must submit treatment requests to Evolent for prior authorization.</p> <ul style="list-style-type: none"> • Log on to the Evolent RadMD provider portal at evolent.com/provider-portal • Telephonic Intake, physician discussions and authorization status inquiries: <ul style="list-style-type: none"> ○ 1.800.424.4897 • Dedicated Provider Engagement Managers can be located on RadMD under the References section <p>HOURS OF OPERATION Monday – Friday, 7:00 AM – 7:00 PM CST</p> <p>RadMD Support RadMDSupport@Evolent.com 1.800.327.0641</p>

Turnaround Times (TAT)	Standard Request: 14 calendar days Expedited Request: 72 calendar hours
Expedited Requests	The Evolent website RadMD.com cannot be used for medically urgent or expedited prior authorization requests during business hours. Expedited requests must be submitted by calling the Evolent call center.
Retrospective Authorizations	Retrospective requests for Medicaid members are in scope for Evolent within 180 calendar days from date of service.
Re-reviews	Re-reviews for Medicaid members are in scope for Evolent within 5 business days from initial denial date.
Authorization Validity Period	Authorizations are valid for 30 days from the date of request.
Claims and Appeals	<ul style="list-style-type: none"> • Providers should continue to submit their claims to AmeriHealth Caritas Next including Evolent's authorization number. • Evolent is not delegated appeals. Appeals should be initiated through AmeriHealth Caritas Louisiana.
Evolent Resources	<p>Resources available under the AmeriHealth Caritas Louisiana health plan page in Evolent's RadMD portal:</p> <ul style="list-style-type: none"> • Evolent Scope of Service • Provider Education Presentation • CPT Utilization Matrix • Evolent Clinical Guidelines, Tip Sheets and Checklists can be located at RADMD Advanced Imaging
Exclusions	<ul style="list-style-type: none"> • All places of service not specifically listed in defined scope • Claims management/provider contracting • CPT codes, places of treatment, and lines of business outside defined scope • Emergent/non-elective services • Emergency Room • Hospital Inpatient • Observation