

Service Area & Program Effective Dates	Effective July 1, 2023: CT, FL, GA, KY, LA, MI, MO, NC, OH, TX, WA		
	Effective October 1, 2023: IL, MS, NJ, SC, TN		
	Effective January 1, 2025: IA, ME		
Lines Of Business (LOB)	WellCare Medicare HMO, HMO-DSNP, HMO-CSNP, HMO-POS, HMO-POS-DSNP, PPO, PPO-DSNP Members 18 years of age and older		
Evolent Interventional Cardiovascular Scope	Services: <ul style="list-style-type: none"> Cardiac catheterization and interventions Electrophysiology Vascular radiology and intervention Cardiac surgery Vascular surgery 	Places of Treatment: <ul style="list-style-type: none"> 11 - Provider office 19 - Outpatient off-campus* 22 - Outpatient on-campus* 21 - Inpatient* 24 - Ambulatory* *Professional component of elective services only	Authorization required for: <p>All planned/elective services listed, ordered by all specialties being performed in the covered places of treatment.</p> <p>Evolent is managing approvals and denials. Grievance and appeals will remain a function of Wellcare.</p>
Authorization Process & Provider Support	<p>Ordering provider's office must submit treatment requests to Evolent for prior authorization.</p> <ul style="list-style-type: none"> Log on to the Evolent RadMD portal at evolent.com/provider-portal Telephonic intake, physician discussions and authorization status inquiries: <ul style="list-style-type: none"> 1.800.424.5388 for Wellcare Medicare CT, FL, GA, IA, IL, KY, LA, ME, MI, MO, MS, NC, NJ, OH, SC, TN, TX, WA 1.800.424.5388 for Wellcare by Ohana Health Plan Dedicated Provider Engagement Managers can be located within RadMD in the Wellcare Medicare section within Provider Resources <p>HOURS OF OPERATION Monday – Friday, 5:00 AM – 5:00 PM PST</p> <p>RadMD Support RadMDSupport@Evolent.com 1.800.327.0641</p>		
Evolent Turnaround Times (TAT)	Standard Request: 14 calendar days Expedited Request: 72 calendar hours		

Retro Authorizations	Retrospective authorizations are in-scope up to 5 business days after the date of service. (<i>Requests submitted through RadMD effective 11.1.2025</i>)
Authorization Validity Period	Authorizations are valid for 90 calendar days from the request date.
Appeals	Grievances and appeals will be managed by the health plan.
Evolent Resources	Program resources available in the Wellcare Medicare section within Provider Resources in RadMD .
Interventional Cardiovascular Program Exclusions	<ul style="list-style-type: none"> • DME/equipment requests • Emergency services • Heart transplants • Laboratory services • Left ventricular assist device (LVAD) • Non-elective inpatient services • Pharmacy services • Places of treatment and services not specifically listed as in-scope • Referrals for office visits/consultations • Services outside of included CPT scope