



Service Area	North Carolina		
Effective Date	May 1, 2024		
Lines Of Business (LOB)	WellCare of North Carolina (Medicaid) Members 21 years of age and older		
Evolent Interventional Cardiovascular Scope	Services: - Cardiac catheterization and intervention - Electrophysiology - Vascular radiology and intervention - Cardiac surgery - Vascular surgery	Places of Treatment: 11 - Provider office 19 - Outpatient off-campus* 22 - Outpatient on-campus* 21 - Inpatient* 24 – Ambulatory* *Professional component of elective services only	Authorization required for: All planned/elective services listed, ordered by all specialties being performed in the covered places of treatment. Evolent manages approvals and denials. Grievance and appeals will remain a function of Wellcare.
Authorization Process & Provider Support	Ordering provider's office must submit treatment requests to Evolent for prior authorization. - Log on to the Evolent RadMD portal at evolent.com/provider-portal - Telephonic intake, physician discussions and auth status inquiries: 1.866.249.1583 - Dedicated Provider Engagement Manager can be located in RadMD in the Wellcare NC Medicaid section within Provider Resources HOURS OF OPERATION Monday – Saturday, 6:00 AM – 7:00 PM CST Sunday, 7:00 AM – 7 PM CST RadMD Support RadMDSupport@Evolent.com 1.800.327.0641		
Evolent Turnaround Times (TAT)	Standard Request: 14 calendar days Expedited Request: 72 calendar hours		



Retro Authorizations	Retrospective authorizations are in-scope up to 3 business days from the date of service (<i>Requests submitted through RadMd effective 11.1.2025</i>)
Authorization Validity Period	Authorizations are valid for 60 days from the date of service on the request. (<i>Requests submitted through RadMd effective 11.1.2025</i>)
Evolent Resources	Program resources are available in the <i>Wellcare NC Medicaid</i> section within Provider Resources in RadMD.
Post-Determination	Reconsideration may be initiated within 10 business days from the date of denial notification by uploading additional/new clinical documentation to the denied request.
Appeals	Grievances and appeals will be managed by the health plan.
Interventional cardiovascular Program Exclusions	• DME/equipment requests • Emergency services • Heart transplants • Laboratory services • Left Ventricular Assist Device (LVAD) • Non-elective inpatient services • Pediatric members under the age of 21 • Pharmacy services • Places of treatment and services not specifically listed as in-scope • Referrals for office visits/consultations • Services outside of included CPT scope