

# Grace Period Process for Same-Day Service Changes

## Interventional Cardiovascular Programs in RadMD

Evolent recognizes there may be a need for providers to update their authorizations related to same-day intraoperative changes for specific cardiovascular procedures. To support this, we offer a **grace period process** that allows providers to request updates to the primary procedure code, and/or request additional services performed on the same day of the pre-approved service.

### How the Grace Period Process Works

The grace period process applies only to same-day intraoperative changes of services previously approved by Evolent and is separate from any standard retrospective process in place within Evolent's program scope for the health plan. Providers have **10 business days** from the date of service to submit these updates via the Evolent Provider Portal, RadMD or by calling the dedicated Evolent call center for the health plan.

Grace Period Process	
Scenarios	RadMD Provider Portal Steps
The pre-approved primary service changes during procedure	<ol style="list-style-type: none"><li>1. Search and select to view the details of the approval in RadMD.</li><li>2. Confirm the date of service is the same or update, if needed.</li><li>3. Click "Add Procedure" button at the top of your approval</li><li>4. Proceed to submit your request for the procedure change(s)</li></ol>
New services performed on the same day, in addition to the pre-approved service	

The **"Add Procedure"** button is only available within approvals for 10 business days from the original date of service. After this time period has passed, the "Add Procedure" option will no longer be available.


It is important providers upload the required clinical documentation for grace period requests to avoid delays in the review process or adverse determinations. For additional guidance or questions following this process, please contact your dedicated Evolent Market Manager or [providertraining@evolent.com](mailto:providertraining@evolent.com).


We hope this update will help accommodate a more flexible administrative process for providers and ensure a more seamless delivery of quality member care.

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## Interventional Cardiovascular Programs in RadMD

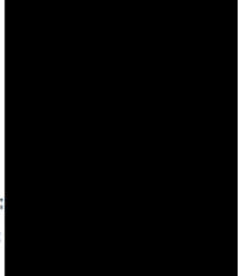
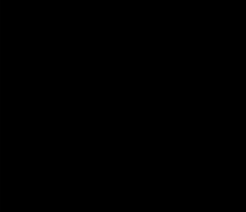

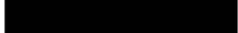
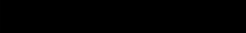
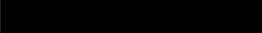
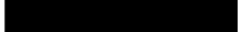
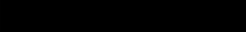
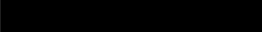
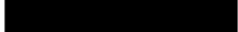
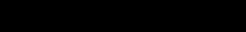
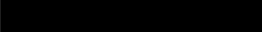
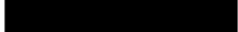
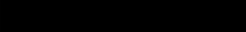
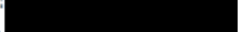

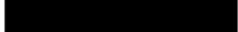
Sample view of **Add Procedure** within an Evolent approval:



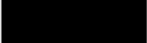


Provider Resources 

### Exam Request Verification: Detail

Add Procedure 

Member	Referring Physician	Rendering Provider
Name: 	Name: 	Name: 
Gender: 	Address: 	Address: 
Date of Birth: 	Phone: 	Phone: 
Member ID: 	Tax ID: 	Tax ID: 
Health Plan: 	UPIN: 	Setting: Outpatient Hospital
Spoken Language: 	Specialty: 	
Written Language: 		

Case		Cardiology	
Case Description: Diagnostic Peripheral Angiogram with Run-off	Request ID:  Tracking: 	Date of Service: <span>10/23/2025</span> <span>Update</span>	
Request Date: 09/29/2025 12:27 PM	Status: <span>Approved</span>	Expedited: No	
Entry Method: RadMD	Validity Dates: 10/23/2025-11/22/2025	Extension: No	
ICD10: I73.9	Contact Name: 	CPT4: n/a	
Retro Flag Description: Prospective Review	Expedited Appeal: No	Clinical Rcvd: [none]	
		Pre-Approved OBUS: [none]	