

<b>Service Area</b>	<b>South Carolina</b>
<b>Lines Of Business (LOB)</b>	<p><u>Effective September 1, 2025</u></p> <p><b>Absolute Total Care (Medicaid)</b> Medicaid members 19 years of age and older</p> <p><b>Ambetter from Absolute Total Care (Marketplace)</b> Marketplace members 18 years of age and older</p>
<p><b>Evolent Interventional Cardiovascular Scope</b></p>	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>• Cardiac catheterization and intervention</li> <li>• Electrophysiology</li> <li>• Peripheral vascular radiology and intervention</li> <li>• Cardiac surgery</li> <li>• Vascular surgery</li> </ul> <p><b>Places of Service:</b></p> <p>11 - Provider office 19 - Outpatient off-campus* 21 – Inpatient* 22 - Outpatient on-campus* 24 - Ambulatory surgical center*</p> <p>*Professional component of planned services only</p> <p><b>Authorization Required for:</b></p> <p>All planned/elective services listed, ordered by all provider specialties performed in the covered places of treatment.</p>
<p><b>Authorization Process and Provider Support</b></p>	<p><b>Ordering provider's office must submit prior authorization requests to Evolent.</b></p> <ul style="list-style-type: none"> <li>• Via the Evolent <a href="#">RadMD</a> provider portal at <a href="#">evolent.com/provider-portal</a></li> <li>• Telephonic intake, physician discussions and auth status inquiries:             <ul style="list-style-type: none"> <li>○ Absolute Total Care: 1.866.312.9729</li> <li>○ Ambetter from Absolute Total Care: 1.800.424.4920</li> </ul> </li> </ul> <p><b>Hours of Operation</b> Monday – Friday, 8:00 AM – 8:00 PM EST</p> <p><b>RadMD Support</b> <a href="mailto:RadMDSupport@Evolent.com">RadMDSupport@Evolent.com</a>   1.800.327.0641</p>
<p><b>Turnaround Times (TAT)</b></p>	<p><b>Medicaid</b></p> <p>Standard: 7 calendar days Expedited: 72 calendar hours</p>

	<p><b><u>Marketplace</u></b></p> <p>Standard: 2 business days</p> <p>Expedited: 2 business days</p>
<b>Retrospective Authorizations</b>	Retro requests for interventional cardiovascular services can be initiated within 1 business day from the date of service and will be reviewed using urgent/emergent criteria.
<b>Post Adverse Determination</b>	Reconsideration for <b>Medicaid</b> and re-review for <b>Marketplace</b> members is allowed within 5 business days from the date of denial of an interventional cardiovascular authorization request.
<b>Evolent Resources</b>	<p>Resources available under the Absolute Total Care and Ambetter from Absolute Total Care health plan pages in Evolent's <a href="#">RadMD</a> portal:</p> <ul style="list-style-type: none"> <li>• Utilization Review Matrix</li> <li>• Grace Period Process</li> <li>• Evolent Scope of Service</li> <li>• Link to cardiac tip sheets, checklists and cardiovascular service group grid.</li> </ul>
<b>Exclusions</b>	<ul style="list-style-type: none"> <li>• All places of service not specifically listed in defined scope</li> <li>• Appeals and grievances</li> <li>• Claims management/provider contracting</li> <li>• Specialties, diagnoses, j-codes, CPT codes, places of treatment, and lines of business outside defined scope</li> <li>• Emergent/non-elective services</li> </ul>