

| Service Area                                       | Pennsylvania  |
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| Lines Of Business (LOB)                            | <p><b><u>Effective September 1, 2025</u></b></p> <p><b>PA Health &amp; Wellness Wellcare by Allwell (Medicare)</b><br/> <b>Ambetter from PA Health &amp; Wellness (Marketplace)</b><br/> Members of all ages</p>  |
| Evolent Interventional Pain Management (IPM) Scope | <p><b>Services:</b></p> <ul style="list-style-type: none"> <li>• Paravertebral facet joint denervation (radiofrequency (RF) neurolysis)</li> <li>• Paravertebral facet joint injections or blocks</li> <li>• Sacroiliac joint injections</li> <li>• Spinal cord stimulators</li> <li>• Spinal epidural injections</li> <li>• Sympathetic nerve blocks</li> </ul> <p><b>Places of Service:</b></p> <p>11 - Provider office<br/> 19 - Outpatient off-campus<br/> 22 - Outpatient on-campus<br/> 24 - Ambulatory surgical center</p> <p><b>Authorization Required for:</b><br/> All planned/elective services listed, ordered by all specialties performed in the covered places of treatment.</p>                       |
| Authorization Process and Provider Support         | <p><b>Ordering provider's office must submit prior authorization requests to Evolent.</b></p> <ul style="list-style-type: none"> <li>• Via the Evolent <a href="#">RadMD</a> provider portal at <a href="https://evolent.com/provider-portal">evolent.com/provider-portal</a></li> </ul> <p><b>For IPM services:</b></p> <ul style="list-style-type: none"> <li>• Ambetter from PA Health &amp; Wellness: 1.866.500.7750</li> <li>• PA Health &amp; Wellness Wellcare by Allwell: 1.866.642.9705</li> </ul> <p><b>Hours of Operation</b><br/> Monday – Friday, 8:00 a.m. – 8:00 p.m. EST</p> <p><b>RadMD Support</b><br/> <a href="mailto:RadMDSupport@Evolent.com">RadMDSupport@Evolent.com</a>   1.800.327.0641</p> |

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| <b>Turnaround Times (TAT)</b>       | <p><b><u>Medicare</u></b><br/> <b>Standard Request: 7 Calendar Days</b><br/> <b>Expedited Request: 72 Calendar Hours</b></p> <p><b><u>Marketplace</u></b><br/> <b>Standard Request: 2 Business Days</b><br/> <b>Expedited Request: 72 Calendar</b></p>   |
| <b>Retrospective Authorizations</b> | <p>Retro requests for <b>Marketplace</b> members can be initiated within 1 business day from the date of service. Retro requests for <b>Medicare</b> members are out-of-scope for Evolent, please follow your current health plan process.</p>   |
| <b>Post-Determination</b>           | <p>Reconsideration for <b>Marketplace</b> members is allowed for 5 business days from the date of denial. Re-opens are out-of-scope for Evolent review for <b>Medicare members</b>, please follow your current health plan process.</p>  |
| <b>Evolent Resources</b>            | <p>Resources available under the Ambetter from PA Health &amp; Wellness and Wellcare Medicare health plan pages in Evolent's <a href="#">RadMD</a> portal:</p> <ul style="list-style-type: none"> <li>• Provider training deck</li> <li>• Evolent Scope of Service</li> <li>• IPM CPT code matrix</li> </ul> |
| <b>Exclusions</b>                   | <ul style="list-style-type: none"> <li>• All places of service not specifically listed in defined scope</li> <li>• Appeals and grievances</li> <li>• Claims management/provider contracting</li> </ul>   |