

Service Area	Pennsylvania
Lines Of Business (LOB)	<p style="text-align: center;"><u>Effective September 1, 2025</u></p> <p>PA Health & Wellness Wellcare by Allwell (Medicare) Ambetter from PA Health & Wellness (Marketplace) Members of all ages</p>
Evolent Interventional Pain Management (IPM) Scope	<p>Services:</p> <ul style="list-style-type: none"> • Paravertebral facet joint denervation (radiofrequency (RF) neurolysis) • Paravertebral facet joint injections or blocks • Sacroiliac joint injections • Spinal cord stimulators • Spinal epidural injections • Sympathetic nerve blocks <p>Places of Service:</p> <p>11 - Provider office 19 - Outpatient off-campus 22 - Outpatient on-campus 24 - Ambulatory surgical center</p> <p>Authorization Required for: All planned/elective services listed, ordered by all specialties performed in the covered places of treatment.</p>
Authorization Process and Provider Support	<p>Ordering provider's office must submit prior authorization requests to Evolent.</p> <ul style="list-style-type: none"> • Via the Evolent RadMD provider portal at evolent.com/provider-portal <p>For IPM services:</p> <ul style="list-style-type: none"> • Ambetter from PA Health & Wellness: 1.866.500.7750 • PA Health & Wellness Wellcare by Allwell: 1.866.642.9705 <p>Hours of Operation Monday – Friday, 8:00 a.m. – 8:00 p.m. EST</p> <p>RadMD Support RadMDSupport@Evolent.com 1.800.327.0641</p>

Turnaround Times (TAT)	<p><u>Medicare</u> Standard Request: 7 Calendar Days Expedited Request: 72 Calendar Hours</p> <p><u>Marketplace</u> Standard Request: 2 Business Days Expedited Request: 72 Calendar</p>
Retrospective Authorizations	<p>Retro requests for Marketplace members can be initiated within 1 business day from the date of service. Retro requests for Medicare members are out-of-scope for Evolent, please follow your current health plan process.</p>
Post-Determination	<p>Reconsideration for Marketplace members is allowed for 5 business days from the date of denial. Re-opens are out-of-scope for Evolent review for Medicare members, please follow your current health plan process.</p>
Evolent Resources	<p>Resources available under the Ambetter from PA Health & Wellness and Wellcare Medicare health plan pages in Evolent's RadMD portal:</p> <ul style="list-style-type: none"> • Provider training deck • Evolent Scope of Service • IPM CPT code matrix
Exclusions	<ul style="list-style-type: none"> • All places of service not specifically listed in defined scope • Appeals and grievances • Claims management/provider contracting