

<b>Program</b>	<b>Interventional Cardiovascular Program</b>
<b>Service Area</b>	<b>Louisiana</b>
<b>Lines of Business (LOB)</b>	<b>Louisiana Healthcare Connections Ambetter (Exchange) Members 18 years of age and older</b>
<b>Effective Date</b>	<b>February 1, 2026</b>
<b>Evolent Interventional Cardiovascular Scope</b>	<p><b>Services:</b></p> <ul style="list-style-type: none"> <li>• Cardiac catheterization and intervention</li> <li>• Electrophysiology</li> <li>• Vascular radiology and intervention</li> <li>• Cardiac surgery</li> <li>• Vascular surgery</li> </ul> <p><b>Places of Service:</b></p> <p>11 - Provider office      19 - Outpatient off-campus      21 - Inpatient hospital (elective professional services only)      22 - Outpatient on-campus      24 - Ambulatory surgical center</p> <p><b>Authorization Required for:</b></p> <p>All planned/elective services listed, ordered by all provider specialties performed in the covered places of service.</p> <p><b><i>Evolent is delegated approvals and adverse determinations (denials).</i></b></p> <p><b>Ordering provider's office must submit prior authorization requests to Evolent.</b></p> <ul style="list-style-type: none"> <li>• Via the Evolent <a href="#">RadMD</a> provider portal at <a href="#">evolent.com/provider-portal</a></li> <li>• Telephonic intake, physician discussions and authorization status inquiries:             <ul style="list-style-type: none"> <li>○ 1.800.424.9231</li> </ul> </li> <li>• Contact information for the Evolent Provider Engagement Manager can be located within <a href="#">RADMD</a> on the Health Plan section within Provider Resources.</li> </ul> <p style="text-align: center;"><b>Hours of Operation</b>      Monday – Friday, 7:00 a.m. – 7:00 p.m. CST</p> <p style="text-align: center;"><b>RadMD Support</b>  <a href="mailto:RadMDSupport@Evolent.com">RadMDSupport@Evolent.com</a>   1.800.327.0641</p>
<b>Authorization Process and Provider Support</b>	

<b>Turnaround Time (TAT)</b>	Standard: 5 business days Expedite: 2 business days
<b>Expedited Requests</b>	The Evolent website RadMD.com cannot be used for medically urgent or expedited prior authorization requests during business hours. Expedited requests must be submitted by calling the Evolent call center.
<b>Retrospective Authorizations</b>	<ul style="list-style-type: none"> <li>Retrospective requests, with treatment start date of 02.01.2026, are in scope for Evolent and must be submitted within 5 business days from the date of service.</li> </ul>
<b>Post Adverse Determinations</b>	<ul style="list-style-type: none"> <li>Reconsideration is allowed within 5 business days from the initial denial date.</li> </ul>
<b>Authorization Validity Period</b>	Authorizations are valid for 90 calendar days from the request date.
<b>Claims and Appeals</b>	<ul style="list-style-type: none"> <li>Providers should continue to submit their claims to the Health Plan, including Evolent's authorization number.</li> <li>Evolent is delegated appeal management. Providers can initiate appeals verbally or in writing within 180 calendar days from the date of the denial.</li> </ul>
<b>Evolent Resources</b>	<p>Resources available under the {Add Health Plan Name}'s health plan page in Evolent's <a href="#">RadMD</a> portal:</p> <ul style="list-style-type: none"> <li>Evolent Clinical Guidelines</li> <li>Evolent Scope of Service</li> <li>Tip Sheets and Checklists</li> <li>Utilization Review Matrix</li> </ul>
<b>Exclusions</b>	<ul style="list-style-type: none"> <li>Claims management/provider contracting</li> <li>CPT codes, places of treatment, and lines of business outside defined scope</li> <li>Emergent/non-elective services</li> <li>Pediatric members aged 17 and under</li> <li>Transplants</li> </ul>