

<b>Service Area</b>	<b>South Carolina</b>
<b>Health Plan</b>	<b>Blue Cross Blue Shield of South Carolina</b>
<b>Lines of Business (LOB)</b>	<ul style="list-style-type: none"> <li>• Exchange</li> <li>• Commercial</li> </ul>
<b>Evolut Advanced Imaging Prior Authorization Scope</b>	<p>Advanced imaging services subject to review vary by member plan. Always refer to the plan-specific Utilization Management (UM) Matrix for definitive guidance.</p> <ul style="list-style-type: none"> <li>• CT/CTA</li> <li>• CCTA</li> <li>• MRI/MRA</li> <li>• PET scan</li> <li>• Myocardial Perfusion Imaging (MPI)</li> <li>• MUGA Scan</li> <li>• Echocardiography (Transthoracic and Transesophageal Echocardiography)</li> <li>• Stress Echocardiography</li> <li>• Fractional Flow Reserve</li> </ul> <p><b>Places of Service:</b>  11 - Provider office  19 - Outpatient off-campus  22 - Outpatient on-campus  24 - Ambulatory surgical center</p> <p><b><i>Evolut is delegated approvals and adverse determinations (denials).</i></b></p>
<b>Authorization Process and Provider Support</b>	<p><b>Ordering provider's office must submit prior authorization requests to Evolut.</b></p> <ul style="list-style-type: none"> <li>• Via the Evolut <a href="#">RadMD</a> provider portal at <a href="http://evolent.com/provider-portal">evolent.com/provider-portal</a></li> <li>• Telephonic intake, physician discussions and authorization status inquiries: <ul style="list-style-type: none"> <li>○ Fully Insured and State Health Plan: 1.866.500.7664</li> <li>○ Publix members: 1.888.642.4810</li> </ul> </li> <li>• Contact information for the Evolut Provider Engagement Team can be located within <a href="#">RADMD</a> in the BCBS of South Carolina section within Provider Resources.</li> </ul> <p style="text-align: center;"><b>RadMD Support</b>  <a href="mailto:RadMDSupport@Evolut.com">RadMDSupport@Evolut.com</a>   1.800.327.0641</p>

<p><b>Evolent Turnaround Times (TAT)</b></p>	<p>Exchange and Commercial:</p> <ul style="list-style-type: none"> <li>• Standard Request: 2 business days</li> <li>• Expedited Request: 2 business days</li> </ul> <p>Turnaround times may be extended if authorization request requires additional clinical information.</p>
<p><b>Expedited Requests</b></p>	<p>The Evolent website RadMD.com cannot be used for medically urgent or expedited prior authorization requests during business hours. Expedited requests must be submitted by calling the Evolent call center.</p>
<p><b>Retrospective Authorizations</b></p>	<p>Retrospective requests are in scope for Evolent within 3 business days from the date of service.</p>
<p><b>Authorization Validity Period</b></p>	<p>Authorizations are valid for 30 days from the date of request.</p>
<p><b>Post Adverse Determination</b></p>	<p>Once a denial determination has been made, if the office has new or additional information to provide, a reconsideration can be initiated by uploading via RadMD or faxing (using the case specific fax cover sheet) additional clinical information to support the request. A reconsideration must be initiated within 180 calendar days from the date of denial and prior to submitting a formal appeal through the health plan.</p>
<p><b>Claims and Appeals</b></p>	<ul style="list-style-type: none"> <li>• Providers should continue to submit their claims to BCBS of South Carolina including Evolent’s authorization number.</li> <li>• Evolent is not delegated appeals. Appeals should be initiated through BCBS of South Carolina.</li> </ul>
<p><b>Evolent Resources</b></p>	<p>Resources available under the BCBS of South Carolina page in Evolent’s <a href="#">RadMD</a> portal:</p> <ul style="list-style-type: none"> <li>• Evolent Scope of Service</li> <li>• Utilization Matrix</li> <li>• Provider Education Presentation</li> <li>• Evolent Clinical Guidelines, Tip Sheets, Checklists, Conservative Treatment Forms can be located at <a href="#">RADMD   Advanced Imaging</a></li> </ul>
<p><b>Exclusions</b></p>	<ul style="list-style-type: none"> <li>• All places of service not specifically listed in defined scope</li> <li>• Claims management/provider contracting</li> <li>• CPT codes, places of treatment, and lines of business outside defined scope</li> <li>• Emergent/non-elective services</li> </ul>