



Health Plan Call Center Authorization Telephone Numbers

Health Plan Name	Toll Free Number
Absolute Total Care - Medicaid	866-312-9729
Absolute Total Care - Medicare	800-424-1718
Absolute Total Care - Medicare Duals	866-510-9460
Ambetter from Absolute Total Care	800-424-4920
Ambetter from Arkansas Health & Wellness	800-424-4908
Ambetter from Buckeye Community Health Plan	800-424-4915
Ambetter from Coordinated Care	800-424-4918
Ambetter from Home State Health Plan	800-424-4794
Ambetter from Louisiana Healthcare Connections	800-424-9231
Ambetter from Magnolia Health	800-424-4912
Ambetter from Managed Health Services	800-424-4887
Ambetter from Meridian	800-424-5686
Ambetter from MHS	800-424-4887
Ambetter from Nebraska Total Care	800-424-9232
Ambetter from Oklahoma Complete Health	800-509-1842
Ambetter from Peach State Health Plan	800-424-4910
Ambetter from Pennsylvania Health & Wellness	866-500-7750
Ambetter from SilverSummit Healthplan	800-424-4793
Ambetter from Sunflower Health Plan	800-424-4801
Ambetter from Sunshine Health	800-424-4909
Ambetter from Superior Health Plan	800-424-4916
Ambetter from WellCare of Kentucky	800-424-9230
Ambetter from WellCare of New Jersey	800-642-7821
Ambetter Health (Iowa)	800-642-2804
Ambetter Health of Delaware	866-512-5148
Ambetter New Hampshire Healthy Families	888-899-7805
Ambetter of Alabama	800-278-0103
Ambetter of Illinois	866-430-0070
Ambetter of North Carolina, Inc.	800-424-4948
Ambetter of Tennessee	800-424-4945
AmeriHealth Caritas Delaware	800-424-4791
AmeriHealth Caritas District of Columbia	877-517-9177
AmeriHealth Caritas Florida	866-326-6303
AmeriHealth Caritas Louisiana	800-424-4897
AmeriHealth Caritas Louisiana - Medicare Duals	888-642-4812



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Health Plan Name	Toll Free Number
AmeriHealth Caritas New Hampshire	800-424-4784
AmeriHealth Caritas Next Delaware	800-327-1193
AmeriHealth Caritas Next Florida	800-327-1187
AmeriHealth Caritas Next Louisiana	800-642-7820
AmeriHealth Caritas Next of North Carolina	800-424-4792
AmeriHealth Caritas North Carolina	800-424-4953
AmeriHealth Caritas North Carolina - Medicare Duals	888-642-7649
AmeriHealth Caritas Ohio	800-642-7835
AmeriHealth Caritas Pennsylvania	800-424-5657
AmeriHealth Caritas Pennsylvania - MTLSS	800-424-4790
AmeriHealth Caritas Pennsylvania Community HealthChoices	877-907-2363
AmeriHealth Caritas VIP Care Delaware	800-424-1665
AmeriHealth Caritas VIP Care Florida	800-424-1668
AmeriHealth Caritas VIP Care Pennsylvania	800-424-4922
AmeriHealth Caritas VIP Care Plus Michigan	866-272-4085
Arizona Complete Health – Exchange	800-424-4806
Arizona Complete Health – Medicaid	800-424-4816
Arizona Complete Health – Medicare	800-424-4820
Arizona Complete Health – Medicare Duals	866-510-4240
Arkansas Health & Wellness - Medicare	800-424-5671
Arkansas Total Care	866-500-7685
Blue Cross Complete of Michigan	800-424-5351
Blue Shield of California	888-642-2583
BlueChoice HealthPlan of South Carolina - Commercial/Exchange	888-642-9181
BlueCross BlueShield of Nebraska	866-972-9642
BlueCross BlueShield of Nebraska - Medicare	800-424-4956
BlueCross BlueShield of South Carolina - Fully Insured and State Health Plan	866-500-7664
BlueCross BlueShield of South Carolina - Publix members	888-642-4810
BlueCross BlueShield of Tennessee - Medicare Advantage	800-424-4879
BlueCross BlueShield of Tennessee - Medicare DSNP	800-424-4871
Buckeye Community Health Plan - Medicaid	800-642-6551
Buckeye Community Health Plan - Medicare	800-424-4158
Buckeye Community Health Plan - Medicare Duals	866-510-6520



Health Plan Call Center Authorization Telephone Numbers

Health Plan Name	Toll Free Number
Capital Blue Cross	888-203-1423
CareSource Georgia - Marketplace/Exchange	800-424-5358
CareSource Georgia - Medicaid	866-392-5173
CareSource Georgia - Medicare	866-642-9701
CareSource Georgia - Medicare DSNP	800-873-2775
CareSource Indiana - Marketplace/Exchange	800-424-5664
CareSource Indiana - Medicaid	800-424-4883
CareSource Indiana - Medicare	866-642-9701
CareSource Mississippi – TrueCare	888-879-5923
CareSource Nevada - Medicaid	800-424-4906
CareSource Nevada - Medicare	800-424-4861
CareSource Ohio - Marketplace/Exchange	800-424-5660
CareSource Ohio - Medicare	800-424-4884
CareSource Ohio - MyCare Ohio	866-642-9701
CareSource PASSE (Arkansas)	800-424-4313
CareSource TriCare (Atlanta/Tampa)	800-424-5381
CareSource West Virginia - Marketplace/Exchange	800-424-1746
Carolina Complete Health	800-424-4889
Common Ground Healthcare Cooperative	866-500-7704
CommunityCare Oklahoma - Commercial	888-899-7804
CommunityCare Oklahoma - Medicare	888-899-7803
ConnectiCare - Non-Core (Commercial)	877-607-2363
Coordinated Care	800-727-8627
CountyCare	800-424-1732
Delaware First Health - Medicaid	800-424-1655
Fidelis Care (NJ) – Medicaid	866-249-1585
Fidelis Care (NY) – Medicaid	800-424-4952
Fidelis Care (NY) – Medicare	800-424-5390
First Choice Next (AmeriHealth)	800-327-1209
First Choice VIP Care (AmeriHealth)	800-424-4788
First Choice VIP Care Plus (AmeriHealth)	888-642-4814
Harvard Pilgrim Health Care	800-642-7543
HealthNet of California	800-424-4809
HealthNet of California Exchange	800-424-4802
HealthNet of California/CalViva Health	866-642-9700



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Health Plan Name	Toll Free Number
HealthNet of California/Community Health Plan of Imperial Valley	855-510-3720
HealthNet of Oregon	800-424-4811
HealthNet of Oregon – Medicare	800-424-4813
Healthy Blue	855-569-6749
Healthy DC	888-660-4705
HMSA (Hawai'i Medical Service Association)	866-306-9729
Home State Health Plan – Medicaid	800-308-2615
Home State Health Plan – Medicare	800-424-4825
Home State Health Plan - Medicare Duals	866-642-9708
Home State Health Plan - Show Me Healthy Kids	800-327-0796
Independent Health	800-642-7452
Iowa Total Care	866-493-9441
Keystone First - CHIP	800-424-1779
Keystone First - Medicaid	800-642-2602
Keystone First Community HealthChoices	877-907-2363
Keystone First VIP Choice - Medicare	866-272-4086
Louisiana Healthcare Connections - Medicaid	866-326-6301
Louisiana Healthcare Connections - Medicare	800-424-4824
Magnolia Health Plan – Medicaid	877-864-7237
Managed Health Services - Medicaid	866-904-5096
Managed Health Services - Medicare	800-424-4821
Managed Health Services - Medicare DSNP	800-424-4213
Maryland Physicians Care	800-424-4836
Meridian Complete Michigan	800-424-4926
Meridian Health Illinois – Medicaid	866-214-2493
Meridian Health Illinois – MMP	866-642-9704
Meridian Health Illinois – YouthCare HealthChoice of Illinois	866-298-9729
Meridian Health Michigan - Medicaid	866-842-1767
Molina Healthcare - Marketplace/Exchange	800-642-1716
Molina Healthcare - Medicaid	800-442-4169
Molina Healthcare - Medicare	800-424-6112
Molina Healthcare - Medicare Duals	866-642-9702
Nebraska Total Care - Medicaid	800-424-4885
Neighborhood Health Plan of Rhode Island	877-469-7949
New Hampshire Healthy Families - Medicaid	800-443-5733



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Health Plan Name	Toll Free Number
Oklahoma Complete Health – Medicaid	866-249-1581
Partners Health Management	800-327-0639
Peach State Health Plan - Medicare DSNP	800-424-4898
Peach State Health Plan Medicaid	888-642-4723
Peach State Health Plan Medicare	800-424-5631
Pennsylvania Health & Wellness - CHIP	800-424-9330
Pennsylvania Health & Wellness – Medicaid	800-424-4921
Pennsylvania Health & Wellness – Medicare	866-642-9705
Pennsylvania Health & Wellness – Medicare DSNP	800-424-4898
Presbyterian Health Plan	866-236-8717
QualChoice Health Insurance	866-249-1587
Select Health of South Carolina	800-424-4895
Sentara Health Plans	800-424-1663
SilverSummit Healthplan	800-424-4841
SilverSummit Healthplan - Medicare	800-424-4959
SilverSummit Healthplan - Medicare DSNP/Duals	800-424-5382
Sunflower Health Plan - Medicaid	877-517-9179
Sunflower Health Plan - Medicare Advantage	800-424-4830
Sunflower Health Plan - Medicare Advantage PPO	800-424-5389
Sunflower Health Plan - Medicare DSNP	800-424-4808
Sunshine Health – Children’s Medical Services	800-424-4954
Sunshine Health - Medicaid	866-214-2569
Superior Health Plan - Medicaid	800-642-7554
Superior Health Plan - Medicare	866-214-1703
Superior Health Plan - Medicare Duals	866-510-9630
Trillium Community Health Plan – Medicaid	888-879-5922
Trillium Community Health Plan – Medicare	800-642-2798
Trillium Health Resources	800-327-0635
Tufts Health Plan	866-642-9703
Tufts Health Public Plan	800-207-4209
Wellcare by Allwell – Texas	866-214-1703
Wellcare by Meridian	866-510-6450
Wellcare by Nebraska - Medicare	866-305-9729
Wellcare by Nebraska - Medicare DSNP	866-272-4087



Health Plan Call Center Authorization Telephone Numbers

Health Plan Name	Toll Free Number
Wellcare by Ohana Health Plan	800-424-5388
Wellcare Medicare (AR, AZ, CT, DE, FL, GA, HI, IL, IN, KY, LA, ME, MI, MO, MS, NC, NE, NJ, NY, OH, OK, SC, TN, TX, WA)	800-424-5388
Wellcare of Arizona	800-424-5365
Wellcare of Delaware	866-512-5146
Wellcare of Kentucky - Medicaid	866-249-1584
Wellcare of New Jersey - Medicaid	866-249-1585
Wellcare of North Carolina – Medicaid	866-249-1583
Wellcare of Oklahoma - Medicare	800-642-7597
Wellcare of Oklahoma - Medicare DSNP	800-642-7579