

Program	Advanced Imaging
Health Plan	Molina Healthcare (Including ConnectiCare and Passport by Molina Healthcare)
Line of Business (LOB)	Marketplace
Effective Date Service Area	October 15, 2026 Washington October 1, 2026 Idaho September 1, 2026 Connecticut, Illinois and Kentucky August 1, 2026 Nevada and Utah
Evolent Advanced Imaging Scope	Ordering and rendering providers: - All specialties (PCP and specialty care providers) Authorization Required for all planned/elective services listed performed in the covered places of service: - CT (computed tomography) - CTA (computed tomography angiography) - MRI (magnetic resonance Imaging) - MRA (magnetic Resonance Angiography) - PET Scan (positron emission tomography) Places of Service: 11 - Provider office 19 - Outpatient off-campus 22 - Outpatient on-campus 24 - Ambulatory surgical center *Effective October 1, 2026, Site of Care (SOC) guidelines are applicable for Molina Healthcare Marketplace. <i>Evolent is delegated approvals and adverse determinations (denials). Grievances and appeals remain a function of the health plan.</i>
Authorization Process and Provider Support	Ordering provider's office must submit prior authorization requests to Evolent. - Via the Evolent RadMD provider portal at evolent.com/provider-portal - Telephonic intake, physician discussions and authorization status inquiries: 1.800.642.1716 Marketplace

- Contact Evolent Provider Experience Manager can be located within [RADMD](#) on the Health Plan section within Provider Resources.

Hours of Operation

Monday – Friday, 7:00 am – 7:00 pm CST

RadMD Support: RadMDSupport@Evolent.com | 1.800.327.0641

For questions regarding Evolent's program scope or CarePro portal training needs, please contact Evolent Provider Experience at practicesuccess@evolent.com.

Turnaround Time (TAT)

CT (ConnectiCare)

Standard: 7 calendar days

Expedited: 24 calendar hours

ID

Standard: 2 business days

Expedited: 2 calendar days

IL

Standard: 5 calendar days

Expedited: 48 calendar hours

KY (Passport by Molina Healthcare)

Standard: 5 calendar days

Expedited: 24 calendar hours

NV

Standard: 2 business days

Expedited: 48 calendar hours

UT

Standard: 15 calendar days

Expedited: 72 calendar hours

WA

Electronic (portal) standard: 3 calendar days

Non-electronic standard: 5 calendar days

Electronic (portal) expedited: 1 calendar day

Non-electronic expedited: 2 calendar days

* The Evolent website RadMD.com cannot be used for medically urgent or expedited prior authorization requests during business hours. Expedited requests must be submitted by calling the Evolent call center. Urgent case review must meet the definition of clinically urgent.

Retrospective Authorizations	Retrospective requests are not in Evolent's review scope. Providers may submit same day authorization requests.
Post Adverse Determinations	Reconsiderations are allowed, verbally or in writing, within five calendar days from denial date prior to submitting an appeal.
Authorization Validity Period	Authorizations are valid for 90 calendar days from the date of service or request date.
Evolent Resources	Resources available under the Molina Healthcare's health plan page within Evolent's RadMD portal: Evolent Scope of Service, Evolent Clinical Guidelines, Evolent Utilization Review Matrix, Site of Care Guidelines, Tip Sheets and Checklists
Exclusions	• Appeals and grievances • Claims management/provider contracting • CPT codes, places of treatment, and lines of business outside defined scope • Emergent/non-elective services • Retrospective requests