



For Alliance Health detailed prior authorization requirements, please visit the Alliance Health Procedure Code Look-up Tool at <https://www.alliancehealthplan.org/providers/procedure-code-lookup-tool/>

July 1, 2024

<Recipient Name>
<Recipient Company>
<Company Address>
<Company Address>

Dear Provider,

In keeping with our commitment of promoting continuous quality improvement for services provided to Alliance Health members, Alliance Health has entered into an agreement with WellCare of North Carolina (WellCare) to perform Utilization Management administrative functions including Medical Necessity Reviews (Prior Authorization, Concurrent Review and Retrospective Reviews), member and provider notifications. WellCare has delegated the responsibility for certain medical necessity reviews for Alliance Health Medicaid members, including prior authorization of non-emergent, advanced outpatient imaging services, to Evolent (formerly National Imaging Associates, Inc.). The decision to implement this Medical Specialty Solutions program is consistent with industry-wide efforts to ensure clinically appropriate quality of care and to manage the increasing utilization of these services.

Under terms of the agreement between Alliance Health and WellCare, WellCare will oversee the Evolent program and Alliance Health will continue to be responsible for claims adjudication. Evolent will manage the Medical Specialty Solutions services listed below.

North Carolina Medicaid implemented several policy flexibilities at the launch of Tailored Plans to ease the administrative burden on providers and to ensure members receive uninterrupted care during the transition to Alliance Health.

To ensure continuous care for members during the transition, Alliance Health is extending certain policy flexibilities originally scheduled to expire September 30, 2024.

Please note that Alliance Health, consistent with North Carolina Medicaid guidance, **is waiving prior authorization for Medical Specialty Solutions services for dates of service July 1, 2024 through January 31, 2025**. Prior authorization will be required for all dates of service February 1, 2025 and beyond.

Prior authorization will be required for the following outpatient procedures beginning on February 1, 2025:

- CT/CTA
- MRI/MRA
- PET Scan
- MUGA Scan
- Nuclear Stress Test
- Echocardiography

Please note the following:

- The ordering physician is responsible for obtaining authorization prior to rendering the above-listed services.
- Providers rendering the services listed above should verify that the necessary authorization has been obtained by visiting www.RadMD.com, or by calling Evolent at 1-800-327-0793. Failure to do so may result in nonpayment of your claim.
- Emergency department, observation and inpatient procedures do not require authorization.

We appreciate your support and look forward to working with you to ensure that Alliance Health members receive quality, clinically appropriate care.

We will provide additional information as we get closer to the implementation date. If you have questions about your Alliance Health provider contract, please contact Alliance Health Provider Support at 1-855-759-9700.

Sincerely,

[Name]

[Title]