



## Program Frequently Asked Questions

### ***Diagnostic Tests and Interventional Procedures for Partners Health Management Members***

#### **Why do some related procedures now require prior authorization?**

Prior authorization is required to minimize radiation exposure and promote the most appropriate, evidence-based tests and interventions that impact member outcomes.

#### **When does the program begin?**

The Partners Health Management prior authorization program begins July 1, 2024. We will work with you and your office staff to ensure that you are prepared for the launch of this program.

#### **How does the program work?**

The management program assesses technologies used to diagnose, monitor and treat members with related conditions in non-emergent outpatient cases. The program takes a comprehensive approach to determine if a recommended test or procedure is the proper next step in diagnosing or treating related conditions or if another approach is more appropriate.

#### **What medical specialty procedures are included in the Partners Health Management program?**

Effective July 1, 2024, the below outpatient non-emergent procedures will require prior authorization:

- CT/CTA
- MRI/MRA
- PET Scan
- MUGA Scan
- Nuclear Stress Test
- Echocardiography

#### **What additional services are provided?**

- Evidence-based algorithms to support the best diagnostic options for each member
- Consultations with cardiologists related to elective diagnostic and interventional procedures when peer-to-peer review is required

**Who will administer clinical oversight of the prior authorization program?**

Board-certified cardiologists worked with community-based physicians to develop evidence-based clinical guidelines and algorithms that determine the best available diagnostic pathway. These board-certified cardiologists also consult with referring physicians to apply these guidelines and algorithms to a member's specific symptoms and medical history. By determining the most appropriate clinical protocol for each member, we can reduce duplicative testing, minimize member radiation exposure, shorten diagnosis time, and improve the overall health care experience.

**Is there anything I should be doing before the program begins?**

If you haven't done so already, please take a few minutes to register on [RadMD.com](https://www.radmd.com). This portal gives you the most expedient way to process your imaging requests.

**What happens if I need to have an inpatient or emergent exam or specialty procedure performed?**

Partners Health Management will continue to manage inpatient and emergency medical specialty procedures that are managed today.

**KEY PROVISIONS**

- Emergency department and inpatient imaging procedures do not require prior authorization.